



30A Escapes  
*CLEAN* Escape

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As we welcome you back to our vacation rentals in South Walton County, Florida, we are committed to providing you with a safe environment that aligns with expert protocols for working to defeat COVID-19. 30A Escapes Clean Escape initiative is redefining our cleaning and safety standards. We will actively monitor and evolve our solutions to ensure a continued focus on the health and safety of our guests and associates.

**Increased Cleaning and Sanitizing Measures:**

We are going above and beyond our normal protocols as we are cleaning surfaces with increased frequency, dedicated staff, and recommended cleaning agents. We are cleaning and sanitizing all hard surfaces regularly, all door handles and knobs regularly. We have elevated our rigorous protocols to thoroughly clean all surfaces with hospital-grade disinfectants. We encourage all of our guests to bring additional cleaning products to use throughout their stay.

**Social Distancing:**

Signage in rentals will remind our guests to maintain social distancing.

## **Overall Guidelines for 30A Escapes Associates**

### **Social Distancing:**

Encourage associates to maintain a safe distance (at least 6 feet) and not to gather in groups of larger than 10 people.

Stagger arrival times to prevent congregating. This will require a stricter arrive on time policy. Late or early arrivals will/can cause congregations.

Limit access to break areas and look for areas where associates can spread out for breaks. Allow associates to eat their meals in their assigned areas, where possible.

Associates who share offices should have their workdays and/or schedule adjusted to work opposite from each other unless other arrangements can be made.

### **Supplies:**

If requested by an associate, masks and gloves will be available. Appropriate cleaning supplies will be provided to clean their work areas and stations.

### **Wellness Checks:**

A check-list will be provided for management to go over with each associate on a daily basis until further notice. You may handle the wellness checks verbally or in writing. Associates cannot work if they have a temperature of 100.4 or higher.

### **Hygiene:**

Wash/sanitize your hands frequently especially after touching frequently used items or Surfaces.

Avoid touching your face.

Sneeze or cough into a tissue or inside your elbow.

Disinfect your work area frequently throughout shift and before/after shift if it is a shared space.

### **Mandatory Training:**

The Department Director or Human Resources will hold several classes to provide

training on all standards of...

Enhanced Cleaning Procedures:

- Hard Surfaces
- Soft Surfaces
- Linens & Terry
- Common Area Cleaning

Personal Protective Gear:

- How to properly wear
- When to change/How to wash

Guest & Associate Interaction:

- Housekeeping Procedures for in-rental guest contact

Symptoms Awareness:

- Stay home if sick
- Notification Protocols

Mandatory Chemicals

Proper Cleaning Chemical Use

Personal Health/Hygiene:

- Proper hand washing/sanitizing
- Freshly cleaned uniform will need to be worn each day

Hand Washing

Social Distancing during operations

The goal will be to train all management and Phase One/Phase Two associates on these standards. Management and Phase One/Phase Two associates will train all incoming associates in the future. These will be mandatory before beginning normal work routine.

# **Overall Guidelines for Guests and Guest/Associate Interactions**

## **Vacation Rental Housekeeping Cleaning Procedures:**

Ecolab Products will be used in accordance with CDC guidelines: Peroxide multi-surface cleaner and disinfectant, scrub free bathroom cleaner and disinfectant, and QC 35 MAXX Dual action floor cleaner.

Associates should not enter a vacation rental while occupied by guests.

Housekeeping and Vacation Arrival Specialist should ensure that all items are working in the vacation rental to prevent unnecessary requests and visits by associates to the unit. Examples would be Refrigerator, Stove, Microwave, TV Remotes, Lights, Clocks, Air Conditioning units.

In addition to Standard Housekeeping Cleaning Procedures particular attention should be paid to high-touch items such as:

- Bathrooms
- Counters
- Door Handles (Entry & Sliding Glass Doors)
- Light Switches
- Thermostats
- Elevators / buttons
- TV remotes
- Phones
- Microwave Handles
- Refrigerator Handles
- Stove Switches

## **Pool Areas:**

Chairs are set in pods of 4 and are spaced to promote social distancing. (6 Feet)

Chairs and tables are disinfected before and after each guest use.

All high contact hard surfaces are sanitized frequently throughout the day.

Pool chemicals, especially the disinfecting agent (typically Chlorine), are maintained to proper levels at all times.

Guests are reminded to practice social distancing guidelines in and around pools.

**Maintenance:**

Associates should not enter vacation rentals when occupied by guests unless it is an emergency.

All shared tools to include but not limited to power tools, cleaning supplies, golf carts and landscaping tools should be sanitized before and after each use.

Interactions with third-party vendors should be limited/reduced or eliminated where possible.



60 Clayton Lane  
Santa Rosa Beach, FL  
32459  
(888)473-6830

[30aEscapes.com](http://30aEscapes.com)