

Grant Phillips

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Professional Summary

Passionate and results-driven Product Owner with a talent for bridging gaps within the SDLC to drive teams toward outstanding outcomes. Offers a diverse background in Project Planning, UI/UX Design, User-Centered Design, Prototyping, QA Testing, Video and Audio Production, Customer Communications, and User Training, bringing a holistic approach to product development. Committed to creating engaging, high-performing, and intuitive products through close collaboration with users and development teams in an Agile environment. Dedicated to continuous learning and staying ahead of industry trends to deliver the best possible solutions. Eager to apply skills to a Product Owner position and enable teams to thrive.

Work Experience

Product Owner, QA Analyst, and UI/UX Designer, BlueHalo, Dayton, OH Jan 2019 - Present

- Lead the design, testing, user communication, and deployment of the AFRL HyperThought® data management system using a Scrum Agile framework, driving successful project outcomes.
- Establish and enhance connectivity between research labs operating on isolated networks across multiple locations, coordinating multiple teams of contractors.
- Streamline HyperThought user training, creating user communication channels, user guides, user forums, and training videos to drive a 730% increase in trained users.
- Seamlessly address a backlog of 250+ Jira tickets by developing the HyperThought road map, prioritizing tickets by Level of developer effort and Stakeholder priority to ensure issues are addressed promptly and efficiently.
- Facilitate 100+ Scrum sprint cycles, including sprint reviews, planning, retrospectives, planning poker, and daily standup meetings with a cross-functional software development team.
- Spearhead the launch of the business website for WPAFB's newest software factory, Hangar 18™, by expertly directing the project's UI/UX design, testing, Salesforce integration, and website deployment.
- Develop resources such as The Hangar 18 Comprehensive Guide to User-Centered Design (UCD) and the Software Development Lifecycle (SDLC), collaborating closely with designers and UX researchers across several contracting companies.

Career Hiatus to Earn Bachelor's Degree Aug 2017 - Dec 2018

- Completed a Bachelor's Degree in Management Information Systems from Wright State University, enhancing relevant knowledge and skills.

Business Analyst, Reynolds & Reynolds, Kettering, OH May 2015 - July 2017

- Revamped the ERP system by replacing outdated legacy systems with the latest standards, collaborating with business analysts to design and test the new system.
- Facilitated knowledge preservation within the DevOps team by developing and implementing a comprehensive Wiki site outlining key information and procedures.
- Utilized SQL, MS Access, MS Excel, and Datatrieve to extract, manipulate, and analyze shipping & invoice data, boosting data-driven decision-making and operational efficiency.
- Enhanced technical expertise by attaining Linux certification.

Personal Works

GrantPhillips.Studio | GitHub Portfolio, github.com/gphill1396/gphillips

- Manage the end-to-end process of designing, testing, and launching grantphillips.studio, a personal portfolio showcasing my achievements in design and music.
- Design web and mobile prototypes for A/B user testing, streamlining the testing process.
- Create a comprehensive website UI style guide, significantly reducing development time.
- Develop code enhancements to optimize the website's responsive design and effectively troubleshoot and resolve technical issues.

Education

B.S. Management Information Systems, Wright State University Dec 2018

Professional Scrum Product Owner I (PSPO I) Certification, Scrum.org Dec 2023

UI/UX Certification, California Institute of the Arts/Coursera Aug 2021

Skills

Tools: Adobe Design Suite, Figma, Tableau, LucidChart, Miro, Atlassian Tools, Django, Selenium

Languages: Python, SQL, YAML, HTML, CSS, JavaScript