

MULTIPLE AWARD SCHEDULE

Code F – Information Technology

F04. IT Software Subcategory

**General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Price List**

Special Item Numbers (SINs):

Special Item No. 511210: Software Licenses

Special Item No. OLM: Order Level Materials



Everbridge, Inc.
25 Corporate Drive, Suite 400
Burlington, MA 01803-4245
Phone: (818) 230-9700
Fax: (818) 484-2299
Email: GSASales@everbridge.com
www.everbridge.com

Contact for Contract Administration

Elliot J Mark
Phone: 781-859-4094
Email: elliot.mark@everbridge.com

Business Size: Large Business

Contract Number: #GS-35F-0692P

Period Covered by Contract: July 19, 2004 to July 18, 2024

Current through Mod # PO-0066 – Effective on March 24, 2021

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery are available through GSA Advantage!®, a menu-driven database system. The INTERNET address to GSA Advantage! ® is: GSAAvantage.gov.

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CUSTOMER INFORMATION

1a. Table of awarded special item numbers with appropriate cross-reference to item descriptions and awarded prices:

SIN 511210 Software License: Includes both term and perpetual software licenses and maintenance.

SIN OLM Order Level Materials: OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs. OLMs are procured under a special ordering procedure that simplifies the process for acquiring supplies and services necessary to support individual task or delivery orders placed against a Schedule contract or BPA. Using this new procedure, ancillary supplies and services not known at the time of the Schedule award may be included and priced at the order level.

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract.

GSA Prices with IFF begin on Page 11.

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided.

2. Maximum order: **\$500,000 for SIN 511210 and \$250,000 for SIN OLM**

3. Minimum order: **\$100**

4. Geographic coverage: **Domestic Delivery**

5. Point of production: **USA**

6. Discount from list prices or statement of net price: **The rates contained in this pricelist are net (inclusive of the GSA discount).**

7. Quantity discounts: **None.**

8. Prompt payment terms: **0% Net 30 Days.**

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: **Credit cards are accepted at or below the micro-purchase threshold.**

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: **Credit cards are NOT accepted above the micro-purchase threshold.**

10. Foreign items: **None**

11a. Time of delivery: **30 Days ARO**

11b. Expedited Delivery: **Contact contractor regarding expedited delivery.**

11c. Overnight and 2-day delivery: **Contact contractor regarding overnight delivery.**

11d. Urgent Requirements: **Contact contractor regarding urgent requirements.**

12. F.O.B. Point: **Destination**

13a. Ordering address:

**Everbridge, Inc.
25 Corporate Drive, Suite 400
Burlington, MA 01803-4245**

13b. Ordering procedures: **For ordering procedures for supplies and services and information on Blanket Purchase Agreements (BPA's), please see Federal Acquisition Regulation (FAR) 8.405-3.**

14. Payment address:

**Everbridge, Inc.
155 North Lake Ave.
Suite 900
Pasadena, CA 91101**

15. Warranty provision: **The contractor's standard commercial warranty applies to all products sold via this contract.**

16. Export packing charges: **Not Applicable**

17. Terms and conditions of Government purchase card acceptance: **Credit cards are NOT accepted above the micro-purchase threshold with no additional conditions.**

18. Terms and conditions of rental, maintenance, and repair: **None**

19. Terms and conditions of installation: **If the ordering activity requires customized installation, this service is available for purchase.**

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: **Not Applicable**

20a. Terms and conditions for any other services: **None**

21. List of service and distribution points:

**Everbridge, Inc.
25 Corporate Drive, Suite 400
Burlington, MA 01803-4245**

22.List of participating dealers: **BroadBlast, 159 Delaware Avenue, Suite #102, Delmar, NY 12054, Phone: 877-363-9673, Fax: 877-322-3866, Email: info@broadblastonline.com**

23.Preventive maintenance: **Not Applicable**

24a.Special attributes such as environmental attributes (e.g. recycled content, energy efficiency, and/or reduced pollutants): **Not Applicable**

25.Data Universal Number System (DUNS) number: **130455830**

26.Notification regarding registration in System for Award Management (SAM) database: **Everbridge is registered in SAM and the registration is current. Our CAGE Code is 3PCD2.**

TERMS AND CONDITIONS APPLICABLE TO SOFTWARE LICENSES
(SPECIAL ITEM NUMBER 511210)

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)

The Contractor shall provide the Enterprise User License Agreement that has been approved by GSA, if requested.

3. GUARANTEE/WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. If no implied warranties are given, an express warranty of at least 60 days must be given in accordance with FAR 12.404(b)(2)
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number (**866-436-4911**) for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available **from 8 AM to 5 PM (PST)**.

5. SOFTWARE MAINTENANCE

- a. Software maintenance as it is defined:

- 1. Software Maintenance as a Product

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

6. PERIODS OF TERM LICENSES

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.
- b. Term licenses and maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance are to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance are to be continued during the subsequent period.

7. UTILIZATION LIMITATIONS

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
 - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
 - (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
 - (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software

and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

8. SOFTWARE CONVERSIONS

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system or from one computer system to another. Under a perpetual license, the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license, conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

9. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

10. RIGHT-TO-COPY PRICING

The Contractor shall insert the discounted pricing for right-to-copy licenses: Not Applicable.

Product Offerings

Everbridge, Inc. is a global software company that provides enterprise software applications that automate and accelerate an organization's operational response to critical events in order to Keep People Safe and Businesses Running™. During public safety threats such as active shooter situations, terrorist attacks or severe weather conditions, as well as critical business events including IT outages, cyber-attacks or other incidents such as product recalls or supply-chain interruptions, over 5,200 global customers rely on the company's Critical Event Management platform to quickly and reliably aggregate and assess threat data, locate people at risk and responders able to assist, automate the execution of pre-defined communications processes through the secure delivery to over 100 different communication devices, and track progress on executing response plans. The company's platform sent over 3.5 billion messages in 2019, and offers the ability to reach over 550 million people in more than 200 countries and territories. The company's critical communications and enterprise safety applications include Mass Notification, Incident Management, Safety Connection™, IT Alerting, Visual Command Center®, Public Warning, Crisis Management, Community Engagement®, and Secure Messaging, and are easy-to-use and deploy, secure, highly scalable and reliable.

Everbridge software automates the key steps for responding to a critical event. It aggregates threat data from third party and internal sources so customers can assess risk, and locates people in areas of threat and those needed to respond. It then enables customers to execute pre-defined processes based on the type of threat for who should be contacted and how, what message to send, and who to escalate to if a responder is not available. Our platform then sends out notifications and instructions via text, voice, email—over 100 modalities—in 15 languages as needed, organizes conference bridges for people to collaborate, and analyzes return messages. Automating these steps enables them to be completed quickly, highly reliably and at scale at a time when minutes often matter.

Mass Notification Base for Employees

Everbridge Mass Notification Base for Employees allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, an elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection Ability to send standard, polling, or on-the-fly 'One-Touch' Conference Call messages
- Publish notifications directly to Websites and services that support API access via HTTPS using 'Web Posting'
- Publish notifications directly to the Smartphones of employees via Everbridge Mobile Application (fka ContactBridge)
- Access to IPAWS for authorized agencies
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Organization specific customizable caller ID, greetings, and broadcast settings SMPP based SMS text messaging
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Automatic address geo-coding for contacts
- 5 Live Operator Message Initiations per year
- Interactive Dashboard for Organizational Activity Summary Unlimited Mass Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact API
- Basic Audio Bulletin Board
- 4 Everbridge basic conference bridge codes

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|--|--------------------|--|
| 511210 | Everbridge | 101-11-11-0240-000 | Mass Notification Base for Employees (Minimum dollar value per single order is no less than \$4282.12 or 154 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a | \$27.98 | \$4,282.12 |

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|-----|--------------|-------------|--|-----------------------|--|
| | | | pro-rata basis beyond the minimum purchase value/minimum contacts.) | | |

Mass Notification Base for Residents

Everbridge Mass Notification Base for Residents allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, an elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 25% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection Ability to send standard, polling, or on-the-fly 'One-Touch' Conference Call messages
- Publish notifications directly to the Smartphones of residents and employees via Everbridge Mobile Application (fka ContactBridge)
- Access to IPAWS for authorized agencies
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Organization specific customizable caller ID, greetings, and broadcast settings SMPP based SMS text messaging
- Auto translate, Boil water and Weather alert message guides
- 25 Mass Notification for Corporate Employee Contacts

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|--|--------------------|--|
| 511210 | Everbridge | 101-11-11-0254-000 | Mass Notification Base for Residents (Minimum dollar value per single order is no less than \$4282.12 or 17242 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$0.25 | \$4,282.12 |

Mass Notification Base for Higher Education

Everbridge Mass Notification Base for Higher Education allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, an elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options. Below is a list of key system inclusions with your new Everbridge Mass Notification system.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 25% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection Ability to send standard, polling, or on-the-fly 'One-Touch' Conference Call messages
- Custom branded community opt-in portal with custom fields and opt-in subscriptions Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly Facebook and Twitter
- Publish notifications directly to Websites and services that support API access via HTTPS using 'Web Posting'
- Publish notifications directly to the Smartphones of residents and employees via Everbridge Mobile app (fka ContactBridge)
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Organization specific customizable caller ID, greetings, and broadcast settings SMPP based SMS text messaging

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|--|--------------------|--|
| 511210 | Everbridge | 101-11-11-0250-000 | Mass Notification Base for Higher Education (Minimum dollar value per single order is no less than \$4282.12 or 3334 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$1.28 | \$4,282.12 |

Mass Notification Base for Transportation

Everbridge Mass Notification for Transportation allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, an elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options. Below is a list of key system inclusions with your new Everbridge Mass Notification system.

Key Capabilities

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Unlimited Administrators for web-based portal to initiate messages, reporting, and administration
- Unlimited Administrators for ManageBridge Application (iOS, Android) and Mobile Optimized Notification Site (for Blackberry, etc.)
- Three (3) Organization with unlimited nested static and dynamic groups
- Access to Everbridge Elastic Infrastructure for message delivery
- Custom branded community opt-in portal with custom fields and opt-in subscriptions Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection Ability to send standard, polling, or on-the-fly ‘One-Touch’ Conference Call messages
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly to Websites and services that support API access via HTTPS using ‘Web Posting’
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Organization specific customizable caller ID, greetings, and broadcast settings SMPP based SMS text messaging
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after action analysis
- Interactive Dashboard for Organizational Activity Summary Unlimited Mass Notification Templates
- Basic Audio Bulletin Board

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|--|--------------------|--|
| 511210 | Everbridge | 101-11-11-0258-000 | Mass Notification Base for Transportation (Minimum dollar value per single order is no less than \$4282.12 or 181 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata | \$23.78 | \$4,282.12 |

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|--|---------------------------|---|
| | | | basis beyond the minimum purchase value/minimum contacts.) | | |

Everbridge Mass Notification Base for Healthcare - 101-01-11-0261-000

Everbridge Mass Notification allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Two (2) Organization with unlimited nested static and dynamic groups
- One (1) Contact Data Location
- Access to Everbridge Elastic Infrastructure for message delivery
- Notification escalation to automatically send a notification to the next person or group if there is no confirmation
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection
- Ability to send standard, polling, or on-the-fly ‘One-Touch’ Conference Call messages
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly to Websites and services that support API access via HTTPS using ‘Web Posting’
- Contact filtering based on custom criteria
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Automatic address geo-coding for contacts
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Unlimited Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact API or via Secure FTP
- Audio Bulletin Board
- 5 Live Operator Message Initiations per year
- 4 Everbridge Basic Conference Bridge Codes
- Globally Local Calling for faster communications using local/regional message initiation
- Dynamic Caller ID to customize caller id’s with local number per country or broadcast
- International Long and Short Codes for SMS delivery
- User interface localization in multiple languages

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|--|--------------------|--|
| 511210 | Everbridge | 101-01-11-0261-000 | Mass Notification Base for Healthcare (Minimum dollar value per single order is no less than \$4,282.12 or 118 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 36.37 | \$ 4,282.12 |

Everbridge Mass Notification Standard for Employees - 101-11-11-0241-000

Everbridge Mass Notification Standard allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, an elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection Ability to send standard, polling, or on-the-fly ‘One-Touch’ Conference Call messages
- Publish notifications directly to Websites and services that support API access via HTTPS using ‘Web Posting’
- Publish notifications directly to the Smartphones of employees via Everbridge Mobile Application (fka ContactBridge)
- Access to IPAWS for authorized agencies
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Organization specific customizable caller ID, greetings, and broadcast settings
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Automatic address geo-coding for contacts
- 5 Live Operator Message Initiations per year
- Interactive Dashboard for Organizational Activity Summary Unlimited Mass Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact API
- Basic Audio Bulletin Board
- Four (4) Everbridge basic conference bridge codes

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 101-11-11-0241-000 | Mass Notification Standard for Employees (Minimum dollar value per single order is no less than \$6,423.17 or 127 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 50.64 | \$ 6,423.17 |

Everbridge Mass Notification Pro for Employees - 101-11-11-0242-000

Everbridge Mass Notification Pro allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- One (1) Contact Data Location
- Custom branded opt-in portal with custom fields and opt-in subscriptions
- Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Access to Incident Management to automate incident communication workflows
- Access to Incident Chat for responders to coordinate and collaborate
- Access to SmartConference audio conference bridging
- Access to Single Sign On to simplify user management
- Access to Secure Collaboration mobile functionality for chat and texting with one colleague or a group from mobile phones and desktops
- Access to Visitor and Customer Engagement with five Keywords to allow people to opt-in to a database using keywords
- Access to Email Ingestion or EB Open Broadcast API to distribute up to 100 annual multi-modal notifications
- Notification escalation to automatically send a notification to the next person or group if there is no confirmation Integrated
- GIS/Map-based, rule-based, group-based, or individual contact selection
- Ability to send standard, polling, or on-the-fly 'One-Touch' Conference Call messages
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly to Websites and services that support API access via HTTPS using 'Web Posting'
- Publish notifications directly to the Smartphones of residents and employees via the Everbridge Mobile app
- Contact filtering based on custom criteria
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Automatic address geo-coding for contacts
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Unlimited Mass Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact API or via Secure FTP
- Audio Bulletin Board
- Five (5) Live Operator Message Initiations per year
- Four (4) Everbridge Basic Conference Bridge Codes
- Globally Local Calling for faster communications using local/regional message initiation
- Dynamic Caller ID to customize caller id's with local number per country or broadcast
- International Long and Short Codes for SMS delivery

- Active shooter, Shelter in place, Building evacuation, Severe weather & Facility problem message guides and unlimited Incident Communications templates

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|--|--------------------|--|
| 511210 | Everbridge | 101-11-11-0242-000 | Mass Notification Pro for Employees (Minimum dollar value per single order is no less than \$8,564.23 or 157 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 54.55 | \$ 8,564.23 |

Everbridge Mass Notification Pro for Higher Education - 101-11-11-0251-000

Everbridge Mass Notification Pro allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 25% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Unlimited Administrators for web-based portal to initiate messages, reporting, and administration
- Unlimited Administrators for ManageBridge Application (iOS, Android) and Mobile Optimized Notification Site
- Three (3) Organization with unlimited nested static and dynamic groups
- One (1) Contact Data Location
- 4 Everbridge basic conference bridge codes
- Custom branded community opt-in portal with custom fields and opt-in subscriptions
- Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Access to Community Engagement with five Keywords to allow people to opt-in to a database by keyword
- Access to Secure Collaboration mobile functionality for chat and texting with one colleague or a group from mobile phones and desktops
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection
- Ability to send standard, polling, or on the-fly 'One-Touch' Conference Call messages
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly Facebook and Twitter and Websites and services that support API access via HTTPS using 'Web Posting'
- Publish notifications directly to the Smartphones of residents and employees via Everbridge Mobile app
- Custom logo display in Everbridge Mobile Application
- Contact filtering based on custom criteria
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Automatic address geo-coding for contacts
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after action analysis
- Five (5) Live Operator Message Initiations per year
- Interactive Dashboard for Organizational Activity Summary
- Unlimited Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact AP Bulk Contact
- Management Automation via Secure FTP
- Audio Bulletin Board
- Single Sign on to simplify user management
- Active Shooter, Shelter in Place, Evacuation Order and Crisis Response Team (CMT) Bridge Activation message guides

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|--|---------------------------|---|
| 511210 | Everbridge | 101-11-11-0251-000 | Mass Notification Pro for Higher Education (Minimum dollar value per single order is no less than \$8,564.23 or 5435 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 1.58 | \$ 8,564.23 |

Everbridge Mass Notification Pro for Residents - 101-11-11-0255-000

Everbridge Mass Notification Pro allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email notifications, IPAWS alerts, and Mobile App Push Notifications
- Global Messaging Credits equal to 25% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- One (1) Contact Data Location
- Custom branded opt-in portal with custom fields and opt-in subscriptions
- Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Access to Community Engagement to communicate via Text, Email, and/or Voice Messages and provide an easy way for residents to Text Opt-In (text zip-code or a keyword to 888-777)
- Access to automated severe weather alerting from the National Weather Service via SMARTWeather for 1 (ONE) area no greater than a single County
- Access to Incident Management to automate incident communication workflows,
- Access to Incident Chat for responders to coordinate and collaborate
- Access to 1 (ONE) dedicated toll-free number via Premium Audio Bulletin Board
- Access to Auto-Translate, Missing Person and 20+ Pre-built Message Guides,
- Five (5) Live Operator Message Initiations per year
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection
- Ability to send standard, polling, or on-the-fly ‘One-Touch’ Conference Call messages
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly on Facebook, Twitter, Websites, and services that support API access via HTTPS using ‘Web Posting’
- Publish notifications directly to the Smartphones of residents and employees via Everbridge Mobile Application
- Custom logo display in Everbridge Mobile Application
- Publish approved notifications directly to Google Public Alerts website
- Access to IPAWS for authorized agencies – Only available to US public safety agencies
- Contact filtering based on custom criteria and automatic address geo-coding for contacts
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Interactive Dashboard for Organizational Activity Summary Unlimited Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact API
- Bulk Contact Management Automation via Secure FTP
- Everbridge basic conference bridge codes

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|--|---------------------------|---|
| 511210 | Everbridge | 101-11-11-0255-000 | Mass Notification Pro for Residents (Minimum dollar value per single order is no less than \$8,564.23 or 26316 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 0.33 | \$ 8,564.23 |

Everbridge Mass Notification Pro for Transportation - 101-11-11-0259-000

Everbridge Mass Notification Pro allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- Access to Everbridge Elastic Infrastructure for message delivery
- Custom branded community opt-in portal with custom fields and opt-in subscriptions
- Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Access to 1 (ONE) dedicated toll-free number via Premium Audio Bulletin Board
- Access to Incident Management to automate incident communication workflows
- Access to SmartConference audio conference bridging
- Access to Single Sign On
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection
- Ability to send standard, polling, or on-the-fly ‘One-Touch’ Conference Call messages
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly to the Smartphones of residents and employees via Everbridge Mobile Application (fka ContactBridge)
- Contact filtering based on custom criteria and automatic address geo-coding for contacts
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Five (5) Live Operator Message Initiations per year
- Interactive Dashboard for Organizational Activity Summary Unlimited Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact API
- Bulk Contact Management Automation via Secure FTP

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 101-11-11-0259-000 | Mass Notification Pro for Transportation (Minimum dollar value per single order is no less than \$8,564.23 or 273 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 31.39 | \$ 8,564.23 |

Community Engagement*

The Community Engagement solution supports easy opt-in capabilities for both public and private events. Gathering opt-ins, whether the general public or internal stakeholders, can be very difficult. With mobile keywords, large groups of people can easily opt-in to a database by texting a keyword. Additionally, the Visitor Engagement solution allows you enable event-focused web pages to increase the visibility and safety of your event.

Key Capabilities:

- Unlimited E-mail Messages
- Unlimited Facebook & Twitter Postings
- Global Messaging Credits equal to 25% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Unlimited Administrators for web-based portal to initiate messages, reporting, and administration
- Unlimited number of keyword Opt-In recipients
- Access to 5 event keywords
- Access to Public and Private Event Web Pages which are integrated with your Member Portal and can include registration widgets and social sharing options so visitors can share your notifications to their social networks.
- Publish event-based notifications via e-mail and SMS
- Publish event-based notifications directly to Facebook and Twitter
- Publish event-based notifications directly to Event Web Pages
- Automatic opt-in expirations
- Zip Code opt-in functionality for residents
- Google Public Alerts integration
- SMPP based SMS text messaging
- Messaging templates to speed up communications
- SMS, Email, Delivery Reporting.

Requires the purchase of a Mass Notification Base product.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|-----------------------|--------------------|--|
| 511210 | Everbridge | 101-01-11-1027-000 | Community Engagement. | 21.41%* | \$2,141.06* |

*Pricing for the Community Engagement solution is based on 21.41% of the Annual Mass Notification Subscription Contract Value (exclusive of one-time and services costs) or \$2,141.06, whichever is greater.

Additional Community Engagement/Visitor Engagement Keywords for Employees - 100-09-11-1039-000

Provides additional keywords for use with Community Engagement or Visitor Engagement functionality within Everbridge Mass Notification Pro. Require the purchase of one of the following: Mass Notification Pro, Safety Connection Pro, Critical Event Management for Safety and Continuity, Critical Event Management for Mobility, Critical Event Management 360.

Additional Community Engagement/Visitor Engagement Keywords for State and Local Government, Higher Education and Transportation - 100-09-11-1038-000

Provides additional keywords for use with Community Engagement or Visitor Engagement functionality within Everbridge Mass Notification Pro. Require the purchase of one of the following: Mass Notification Pro, Safety Connection Pro, Critical Event Management for Safety and Continuity, Critical Event Management for Mobility, Critical Event Management 360.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|------------|---------------------|--------------------|---|-----------------------------|
| 511210 | Everbridge | 100-09-11-1039-000 | Additional CE/VE Keywords for Employees | \$ 856.42 |
| 511210 | Everbridge | 100-09-11-1038-000 | Additional CE/VE Keywords for State and Local Government, Higher Education and Transportation | \$ 171.28 |

Incident Management – Incident Communications*

Delays and errors in operational communications happen every day increasing recovery times, impacting revenue and increasing risk. Everbridge Incident Communications automates your notification procedures by allowing users to select pre-defined messages and processes to use for a specified incident and then determining the correct list of stakeholders and responders.

Key Capabilities

- 1 (one) Incident Management Organization Unlimited
- Incident Administrator and User seats
- Unlimited Incident Templates
- Incident Templates supporting different messages & delivery settings based on notification phase (New, Update, Close)
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Multi-step workflow that prompts users to add required incident details
- Incident communication logging for all broadcast and confirmations
- Incident journal to capture additional details not included in incident communications
- Reporting of all incident communications details and responses in a PDF format
- Custom reports analyze incident communications effectiveness
- Communication broadcasts and confirmations include audit trails and timestamps
- Search across incidents using status, user, type and date
- Real-time incident dashboard for operators showing all open incident.

Requires the purchase of a Mass Notification Base product.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 101-01-11-0206-000 | Incident Management - Incident Communications | 25.69%* | \$2,141.06* |

***Pricing for the Incident Management-Incident Communications solution is based on 25.69% of the Annual Mass Notification Subscription Contract Value (exclusive of one-time and services costs) or \$2,141.06, whichever is greater.**

SmartWeather*

Keep your employees, residents and other key stakeholders informed and safe with automatic broadcasts to all affected recipients in an impact area. Actively manage weather events and quickly put location-based warnings in the right hands, in real-time. With SMART Weather you can automatically broadcast customized messages based on the type and severity of the event. Everbridge's SMART Weather leverages Weather Decision Technologies meteorological resources to enhance and optimize over 150 severe weather alerts including lightning, tornados, thunderstorms, hail, ice, snow, extreme temperatures, high winds, flash floods and flooding.

Key Capabilities

- Accurate weather warnings with specific start times and timely closing of alerts.
- Precise meteorologist drawn polygons and geographical zones to identify weather impacted locations.
- Select contacts in affected areas using a map that identifies weather impacted locations.
- Customized message content based on weather type, severity, location and audience.
- Infrared displays allow for even more precise location-specific weather alerts so notifications get to the right people with speed and accuracy.
- New weather layers provide near real time weather monitoring, making it easier to alert key stakeholders.

Requires the purchase of a Mass Notification Base product.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 101-00-11-1060-000 | SMART Weather Alerting (includes 1 location in base weather subscription) | 12.85%* | \$1,284.63* |

*Pricing for the SmartWeather solution is based on 12.85% of the Annual Mass Notification Subscription Contract Value (exclusive of one-time and services costs) or \$1,284.63, whichever is greater.

Everbridge SmartWeather Options

SMART Weather – Nationwide Coverage – 101-00-11-1065-000

- Automated weather alerts for customers who have transient populations across multiple states

SMART Weather – Statewide Coverage – 101-00-11-1064-000

- Automated weather alerts for State customers who want to setup for the entire state

Additional SMART Weather Location(s) – 101-00-11-1063-000

- Each specific weather threshold is built for a specific office / facility Location

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|------------|---------------------|--------------------|-------------------------------------|-----------------------------|
| 511210 | Everbridge | 101-00-11-1065-000 | SMART Weather - Nationwide Coverage | \$ 2,141.06 |
| 511210 | Everbridge | 101-00-11-1064-000 | SMART Weather - Statewide Coverage | \$ 2,141.06 |
| 511210 | Everbridge | 101-00-11-1063-000 | Additional SMARTWeather Location(s) | \$ 856.42 |

Set-up Fee

- Up to 10 total hours of a dedicated Implementation Specialist during a Standard Implementation
- Self Service Administrative Set-up, Configuration and Default Preferences
- Initial Member Data Upload and Test Broadcast Support
- Unlimited Access to Everbridge University classes
- 24x7 Customer Support (phone, web, email)
- Global Support/Operations Centers for Redundant Live Support

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|-------------|--------------|--------------------|--|
| 511210 | Everbridge | SETUPFEES | Setup Fee | 6.85%* | \$342.57* |

***The Setup Fee is equal to 6.85% of the Annual Subscription Contract Value (exclusive of one-time and services costs) with a minimum purchase value of \$342.57.**

ITA Alerting Standard Resolver License

Major IT failures and outages (critical application down, Cyber attack, deployment issue, datacenter outage, etc.) quickly impact users and customers of the IT services as the quality of service deteriorates. Everbridge IT Alerting helps IT Departments, Incident Managers, DevOps, reduce the time to reach the right on-call IT personnel and keep stakeholders as well as impacted customers informed. Reducing MTTR will minimize the impact on the business.

Everbridge IT Alerting Standard provides:

- Send Global Notifications and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 20% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Communication templates with conditional workflow for human error-free notifications
- Automatic notifications to the right on-call person
- Automatic escalation to the next person until someone acknowledges
- Multi communication channels (email, phone, SMS, pager, and mobile push notifications...)
- Collaboration tools including a 1-click smart conferencing (360 minutes per resolver license per year)
- Integration with IT Service Management (Helpdesk) and IT Operations Management (monitoring) tools.
- Communication updates to your IT team, the business stakeholders and the impacted customers while IT is resolving the problem.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 100-05-11-0201-000 | IT Alerting Standard Resolver License (Minimum dollar value per single order is no less than 66 contacts. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$328.87 | \$21,705.19 |

Everbridge IT Alerting Base - 100-05-11-0206-000

IT Alerting provides an Enterprise closed-loop incident response automation solution backed up by multiple patented technologies. The platform integrates and automates communications, collaboration, and orchestration processes for ServiceOps, IT Security Ops, DevOps, and Disaster recovery Ops for faster recovery and delivery. IT Alerting capabilities include group and calendar management, on-call scheduling, automated escalation, pinless conference bridges, and reporting. The solution is offered as a cloud service based on the secure, highly available, resilient, and globally scalable Everbridge CEM platform.

Key Capabilities Include:

- Unlimited email notifications
- Unlimited Everbridge mobile app push notifications
- Unlimited usage of Secure Collaboration mobile app encrypted communications
- Annual allocation of 2,500,000 Global Messaging Credits (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- 1 (one) IT Alerting Management Account (2 orgs)
- Up to 70 named Resolver licenses
- Up to 100 Recipient licenses
- Conference Bridge dedicated numbers the IT Alerting account (traditional (4) and smart conference numbers (4))
- Incident Communication including Scenario Manager
- Open APIs (email ingestion, APIs)
- Ipaas
- One (1) ITSM End-point integration
- Everbridge Mobile application
- Everbridge ManageBridge
- On-call Scheduling
- ITA Interactive Dashboards
- Everbridge Single Sign-on
- Unlimited IT Incident Templates
- Multimodal delivery to Phones, Email, SMS & Push Notifications
- IT Incident templates with different messages & delivery settings based on each notification phase or time of day
- Notification escalation to automatically send a notification to the next person or group if there is no confirmation
- Dynamic contact path preferences based on time of day or individual preferences
- Ability to send standard, polling, or on-the-fly 'one-touch' conference call notifications Self-service Integration platform
- Everbridge Open Broadcast API to send messages automatically from IT management and internal systems
- Email Ingestion
- Incident communication logging for all broadcast and confirmations
- Incident journal to capture additional details not included in incident communications
- Communication broadcasts and confirmations include audit trails and timestamps
- Search across incidents using status, user, type and date
- Real-time incident dashboard for operators showing all open incidents
- On-Call Scheduling
- Smart Routing
- Smart Orchestration
- Smart Analytics
- Scenario manager to send different messages to different audiences Everbridge mobile application
- Standard reports as well as flexible custom reporting capability Interactive ITA Dashboards

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|--------|--------------|--------------------|------------------|------------------|
| 511210 | Everbridge | 100-05-11-0206-000 | IT Alerting Base | \$ 29,974.81 |

Everbridge IT Alerting Recipients - 101-05-11-1252-000

Critical IT events can have significant impact on companies’ operations and on the business users. This can lead to user frustration and higher-than-usual inbound call volumes into the company’s IT support centers. The IT Alerting Recipient license is designed to offer 1-way notifications to all impacted business users (or recipients) who are not expected to actively work on the incident resolution. The notifications are sent from the Everbridge Incident module, a component of Everbridge of IT Alerting in the form of emails, mobile push notification, SMS or Voice.

IT Alerting Recipient licenses are only available to accounts who have purchased IT Alerting Base with the following ratio 20 Resolvers/80Recipients.

Everbridge IT Alerting Scheduling - 100-04-11-1025-000

IT Alerting Scheduling helps track who is on-call on each team, and alerts the right people based on the type of incident, time of day, skill set required and location.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 101-05-11-1252-000 | IT Alerting Recipients (Per recipient) | \$ 50.64 | \$ 50.64 |
| 511210 | Everbridge | 100-04-11-1025-000 | IT Alerting Scheduling (Minimum dollar value per single order is no less than \$1500 or 25 contacts, whichever is greater.) | \$ 51.39 | \$ 1,284.63 |

Additional Organization

One (1) additional Organization

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME and DESCRIPTION | GSA PRICE w/ IFF |
|--------|--------------|--------------------|---|------------------|
| 511210 | Everbridge | 101-01-11-1001-000 | Additional Organization - One (1) Additional Organization in an Account | \$428.21 |

Usage

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME and DESCRIPTION | GSA PRICE w/ IFF |
|--------|--------------|----------------|--------------------------------|------------------|
| 511210 | Everbridge | 101-01-33-0711 | 5,000 US Minutes | \$214.11 |
| 511210 | Everbridge | 101-01-11-0712 | 7,500 US SMS Messaging Minutes | \$214.11 |
| 511210 | Everbridge | 101-01-33-0505 | 2,500 Global Minutes | \$214.11 |

500,000 Global Message Credits - 101-01-33-0712-000

Customers will have access to an annual allowance of Messaging Credits that can be used for notifications. The specific number of Messaging Credits are included on the product Quote and are applied per notification according to the table below. Unused Messaging Credits (including any additional purchased credits) expire at the end of the annual contract period under the applicable Quote and are not refundable. If the customer exceeds the annual allowance of Messaging Credits allocated to the account or previously purchased, then the customer shall pay for such overages and charges back to the date they were incurred.

Messaging Credits shall be calculated and consumed as follows:

| Message Modality | Email | Push Notification | Pager | Voice | SMS Text | Conference Voice | TTY | FAX |
|----------------------------|----------------|-----------------------------|------------------------|------------------------------|-----------------|------------------------------|-----------------|---------------|
| Unit of Measure | per email sent | per mobile app notification | per pager message sent | per minute of the voice call | per SMS message | per minute of the voice call | per TTY message | per page sent |
| REGION 1: NORTH AMERICA | free | free | free | 10 | 5 | 10 | 100 | 100 |
| REGION 2: EUROPE | free | free | free | 40 | 30 | 40 | 100 | 100 |
| REGION 3: SOUTH AMERICA | free | free | free | 190 | 40 | 190 | 100 | 100 |
| REGION 4: AFRICA | free | free | free | 400 | 50 | 400 | 100 | 100 |
| REGION 5: ASIA | free | free | free | 70 | 30 | 70 | 100 | 100 |
| REGION 6: OCEANIA | free | free | free | 100 | 40 | 100 | 100 | 100 |
| REGION 7: MIDDLE EAST | free | free | free | 170 | 30 | 170 | 100 | 100 |

A single notification consists of:

- SMS Text:

- For messages that contain only GSM characters, each 153 characters or portion thereof.
- For messages that contain any non-GSM characters, each 67 characters or portion thereof.
- GSM characters include only characters in the GSM 7-bit default alphabet.

- Voice or Conference Voice: One minute or portion of a minute of the voice message, calculated on a cumulative basis per month, per destination country.

- TTY: Per TTY call.

- Fax: Per page transmitted.

For example:

- SMS Notification (containing 100 GSM characters) sent to 100 contacts in the United States would consume 500 Messaging Credits (100 contacts * 1 Notification/contact * 5 Messaging Credits per US SMS message).
- Voice Notification (Each message = 30 seconds) sent to 500 contacts in France would consume 10,000 Messaging Credits (500 contacts * 30 seconds = 250 minutes of calls * 40 Messaging Credits per European Voice Call).
- SMS Notification (containing 200 GSM characters) sent to 250 contacts in India and 2000 contacts in the United States would consume 35,000 Messaging Credits (250 contacts * 2 Notifications/contact * 30 Messaging Credits per Asian SMS message = 15,000 Messaging Credits) + (2000 contacts * 2 Notifications/contact * 5 Messaging Credits per US SMS message = 20,000 Messaging Credits)

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|--------|--------------|--------------------|--------------------------------|------------------|
| 511210 | Everbridge | 101-01-33-0712-000 | 500,000 Global Message Credits | \$ 856.42 |

Everbridge Critical Alerting for Public Safety Employees - 101-00-04-0273-000, 101-00-04-0274-000, and 101-00-04-0275-000

For State, Municipal and Local Agencies who are looking to create multi-modal alerting from mission critical systems like WebEOC, Computer Assisted Dispatch or other internal systems, Everbridge’s Critical Alerting for Public Safety Employees solution is designed to improve first responder and emergency management response times by leveraging the existing contacts in your Everbridge platform to deliver mission critical multi-modal alerts to key personnel. Users can automate the notification processes for traditionally email only alerting systems using e-mail ingestion to configure deliver multi-modal alerts to the correct list of stakeholders and responders.

Key Features:

- Unlimited E-mail Distribution
- Unlimited Push Notification via Everbridge App
- Voice and SMS messaging minutes limited to 7500 per year*
- Access to Email Ingestion for configuration of alerts
- Publish alerts via E-mail Publish alerts directly to the Smartphones of employees via ContactBridge
- Publish alerts via SMS Texting and Voice Calls
- Automatic escalation of a notification to the next person or group if there is no confirmation
- Email Ingestion to take 3rd party e-mail content and launch multi-modal alerts
- Design rules based on content in the from, subject or body fields of the e-mail to can trigger specific templates and groups
- 8 total hours of remote access to a consultant to help with initial configuration and testing
- Creation of up to 4 templates
- Creation of up to 2 email ingestion integration points (Any complex expressions or configurations that require additional support would be supported within the 8 hours of Professional Services).

*Usage above 7500 messaging minutes per year can be purchased.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|------------|---------------------|--------------------|--|-------------------------|
| 511210 | Everbridge | 101-00-04-0273-000 | Everbridge Critical Alerting for Public Safety Employees (1000 or fewer employees) | \$7,279.60 |
| 511210 | Everbridge | 101-00-04-0274-000 | Everbridge Critical Alerting for Public Safety Employees (Between 1001 and 2500 Employees) | \$8,992.44 |
| 511210 | Everbridge | 101-00-04-0275-000 | Everbridge Critical Alerting for Public Safety Employees (2501 or more Employees) | \$11,561.71 |

Everbridge Open APIs and E-mail Ingestion - 101-01-11-1015-000, 101-01-11-1016-000, 101-01-11-1017-000, 101-01-11-1025-000, 101-01-11-1028-000, and 101-01-11-1029-000

Everbridge Open is a set of REST based APIs that can be used to integrate contact information or trigger notifications remotely based on thresholds being reached in an internal system. For example, you could integrate your internal Human Resources (HR) system with the Everbridge system. When the HR team updates employee records, the contact information is automatically added, updated, or deleted in the Everbridge system.

Email Ingestion lets users trigger notifications simply by sending an email to Everbridge. This is also an easy way, with no coding required, to create integrations with IT Monitoring and Service Management tools, CRM systems, and CAD systems.

Everbridge Open APIs and E-mail Ingestion are designed to support integration with internal systems to support mass communication uses. Any non-standard use of the Everbridge Open API or E-mail Ingestion for broadcast purposes, such as high volume one-to-one communications, are not covered under the Everbridge SLA. Examples of non-standard uses include, but are not limited to, the following: Marketing; SPAM (malicious marketing); Political or “Robo-Calls”; Collections; “One-to- one” communications; or calls that have to follow “do not call” or “time of day” rules. Please refer to the Everbridge Acceptable Use Policy for additional details:

<https://www.everbridge.com/company/legal/%E2%80%8Bacceptable-use-policy/>.

Everbridge Open APIs and E-mail Ingestion provides:

- Number of Broadcast API Calls or Email Ingestion Initiation contracted*
- Access to 2 Everbridge Organizations (e.g. Production and Sandbox) each with authenticated API users
- Access to Incident Management as needed to configure email ingestion

*Does not include contact path usage (i.e. voice or SMS) costs which needs to be purchased separately for voice or SMS communications.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|--------|--------------|--------------------|---|------------------|
| 511210 | Everbridge | 101-01-11-1015-000 | Everbridge Open API (100 or fewer Broadcasts) | \$2,997.48 |
| 511210 | Everbridge | 101-01-11-1016-000 | Everbridge Open API (Between 101 and 500 Broadcasts) | \$4,924.43 |
| 511210 | Everbridge | 101-01-11-1017-000 | Everbridge Open API (Between 501 and 2500 Broadcasts) | \$10,919.40 |
| 511210 | Everbridge | 101-01-11-1025-000 | Everbridge Open API (Between 2501 and 25000 Broadcasts) | \$17,128.46 |
| 511210 | Everbridge | 101-01-11-1028-000 | Everbridge Open API (Between 25001 and 250000 Broadcasts) | \$29,974.81 |
| 511210 | Everbridge | 101-01-11-1029-000 | Everbridge Open API (250001 or more Broadcasts) | \$42,821.16 |

Everbridge Safety Connection Mobile for Employees - 101-11-11-0264-000

Everbridge Safety Connection™ Mobile for Employees helps organizations quickly locate and communicate with their people. The solution aggregates geo-location data from HR systems and the Everbridge Mobile app (fka ContactBridge) so you can reach out to those employees, contractors or visitors who are potentially at risk. Combining the Everbridge Mobile app with the power of Everbridge Mass Notification, Safety Connection™ helps to improve employee security and provide enhanced information about an employee’s location to help keep people safe. Everbridge Mass Notification is supported by state-of-the-art security protocols, an elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Access to the SOS and Safe Corridor functionality in the Everbridge Mobile App to automate outreach to predefined contacts and to require check-in and location monitoring capabilities within a specific geographic area
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection
- Ability to send standard, polling, or on-the-fly ‘One-Touch’ Conference Call messages
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly Facebook and Twitter and Websites and services that support API access via HTTPS using ‘Web Posting’
- Publish notifications directly to the Smartphones of residents and employees via Everbridge Mobile app (fka ContactBridge)
- Apple Watch mobile app functionality
- Contact filtering based on custom criteria
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Automatic address geo-coding for contacts
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Five (5) Live Operator Message Initiations per year
- Interactive Dashboard for Organizational Activity Summary
- Unlimited Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact AP
- Bulk Contact Management Automation via Secure FTP
- Four (4) Everbridge basic conference bridge codes
- Single Sign on to simplify user management

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|--|--------------------|--|
| 511210 | Everbridge | 101-11-11-0264-000 | Safety Connection Mobile for Employees (Minimum dollar value per single order is no less than \$6,423.17 | \$ 41.11 | \$ 6,423.17 |

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|--|---------------------------|---|
| | | | or 157 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | | |

Everbridge Safety Connection Mobile for Higher Education - 101-11-11-0256-000

Everbridge Safety Connection™ Mobile for Higher Education helps organizations quickly locate and communicate with their people. The solution aggregates geo-location data from HR systems and the Everbridge Mobile app (fka ContactBridge) so you can reach out to those students, faculty, staff, contractors, or visitors who are potentially at risk. Combining the Everbridge Mobile app with the power of Everbridge Mass Notification, Safety Connection™ helps to improve campus security and provide enhanced information about an individual's location to help keep people safe. Everbridge Mass Notification is supported by state-of-the-art security protocols, an elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 25% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Access to the SOS and Safe Corridor functionality in the Everbridge Mobile App to automate outreach to predefined contacts and to require check-in and location monitoring capabilities within a specific geographic area
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection Ability to send standard, polling, or on-the-fly 'One-Touch' Conference Call messages
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly Facebook and Twitter and Websites and services that support API access via HTTPS using 'Web
- Posting' Publish notifications directly to the Smartphones of residents and employees via Everbridge Mobile app Contact
- filtering based on custom criteria
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Automatic address geo-coding for contacts
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Five (5) Live Operator Message Initiations per year
- Interactive Dashboard for Organizational Activity Summary Unlimited Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact AP Bulk Contact
- Management Automation via Secure FTP
- Audio Bulletin Board
- Single Sign on to simplify user management
- Active Shooter, Shelter in Place, Evacuation Order and Crisis Response Team (CMT) Bridge Activation message guides

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|---|---------------------------|---|
| 511210 | Everbridge | 101-11-11-0256-000 | Safety Connection Mobile for Higher Education (Minimum dollar value per single order is no less than \$6,423.17 or 3659 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 1.76 | \$ 6,423.17 |

Everbridge Safety Connection Base for Employees - 101-10-11-1300-000

Everbridge Safety Connection™ helps businesses and organizations quickly locate and communicate with their people. The solution aggregates geo-location data from multiple systems so you can reach out to those employees, contractors or visitors who are potentially at risk. Combining physical access control, mobile application, network access and other location-aware data with the power of Everbridge Mass Notification, Safety Connection™ helps to improve employee security and provide enhanced information about an employee's location to help keep people safe.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- One (1) Contact Data Location
- Custom branded opt-in portal with custom fields and opt-in subscriptions
- Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Access to Incident Management to automate incident communication workflows
- Access to Single Sign On to simplify user management
- Access to Email Ingestion or EB Open Broadcast API to distribute up to 100 annual multi-modal notifications
- Everbridge mobile app
- Contact profiles with location and timestamped attributes including 'last known' location and 'expected' location data
- Send targeted notifications based on 'last known' location or other contact attributes
- Easily place your physical assets (buildings, places of interest...) directly on the Everbridge Universe map
- Upload location aware data from access control systems, network systems, etc.
- Mobile app check-in functionality that allows users to provide their geo location
- Mobile app SOS functionality to automate outreach to predefined contacts
- Mobile app Safe Corridor functionality that requires check-in and location monitoring capabilities within a specific geographic area
- Apple Watch mobile app functionality
- Notification escalation to automatically send a notification to the next person or group if there is no confirmation
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection
- Ability to send standard, polling, or on-the-fly 'One-Touch' Conference Call messages with 4 Conference Bridge Codes
- Unlimited Notification Templates and one-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly to Websites and services that support API access via HTTPS using 'Web Posting'
- Publish notifications directly to the Smartphones of residents and employees via the Everbridge Mobile app
- Contact filtering based on custom criteria and automatic address geo-coding for contacts
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact API or via Secure FTP
- Audio Bulletin Board
- Five (5) Live Operator Message Initiations per year

- Globally Local Calling for faster communications using local/regional message initiation
- Dynamic Caller ID with local number per country or broadcast and International Long and Short Codes for SMS delivery
- User interface localization in multiple languages

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 101-10-11-1300-000 | Safety Connection Base for Employees (Minimum dollar value per single order is no less than \$8,564.23 or 150 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 57.10 | \$ 8,564.23 |

Everbridge Safety Connection Base for Higher Education - 101-11-11-0260-000

Everbridge Safety Connection™ helps businesses and organizations quickly locate and communicate with their people. The solution aggregates geo-location data from multiple systems so you can reach out to those employees, contractors or visitors who are potentially at risk. Combining physical access control, mobile application, network access and other location-aware data with the power of Everbridge Mass Notification, Safety Connection™ helps to improve employee security and provide enhanced information about an employee's location to help keep people safe.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 25% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- One (1) Contact Data Location
- Four (4) Everbridge basic conference bridge codes
- Access to Everbridge Elastic Infrastructure for message delivery
- Custom branded community opt-in portal with custom fields and opt-in subscriptions
- Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Access to the SOS and Safe Corridor functionality in the Everbridge Mobile App to automate outreach to predefined contacts and to require check-in and location monitoring capabilities within a specific geographic area
- Apple Watch mobile app functionality
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection
- Ability to send standard, polling, or on-the-fly 'One-Touch' Conference Call messages
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly Facebook and Twitter and Websites and services that support API access via HTTPS using 'Web Posting'
- Publish notifications directly to the Smartphones of residents and employees via Everbridge Mobile app
- Contact filtering based on custom criteria
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Automatic address geo-coding for contacts
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Five (5) Live Operator Message Initiations per year
- Interactive Dashboard for Organizational Activity Summary Unlimited Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact AP Bulk Contact Management Automation via Secure FTP
- Audio Bulletin Board
- Single Sign on to simplify user management
- Active Shooter, Shelter in Place, Evacuation Order and Crisis Response Team (CMT) Bridge Activation message guides

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|--|---------------------------|---|
| 511210 | Everbridge | 101-11-11-0260-000 | Safety Connection Base for Higher Education (Minimum dollar value per single order is no less than \$6,423.17 or 193 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 33.40 | \$ 6,423.17 |

Everbridge Safety Connection Pro for Employees - 101-11-11-0235-000

Everbridge Safety Connection™ helps businesses and organizations quickly locate and communicate with their people. The solution aggregates geo-location data from multiple systems so you can reach out to those employees, contractors or visitors who are potentially at risk. Combining physical access control, mobile application, network access and other location-aware data with the power of Everbridge Mass Notification, Safety Connection™ helps to improve employee security and provide enhanced information about an employee’s location to help keep people safe.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- One (1) Contact Data Location
- Custom branded opt-in portal with custom fields and opt-in subscriptions Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting Access to Everbridge
- Mobile Application with SOS, Check-in, Emergency Call, and Safe Corridor, and custom mobile tiles functionality
- Access to Location Based Tracing in the platform and Proximity Based Tracing via the Everbridge Mobile Application
- Access to Visualization of Dynamic location data including ‘last known’ location and ‘expected’ location data
- Location customizable icons for assets such as buildings, retail stores, airports, hospitals, etc. within the Everbridge Universe
- Access to Open Secure FTP for uploading data sets with ‘last known’ location data
- Access to Incident Management to automate incident communication workflows
- Access to Incident Chat for responders to coordinate and collaborate
- Access to Smart Conference audio conference bridging
- Access to Single Sign On to simplify user management
- Access to Private Incident Zones to target notifications based on a geo-fenced polygon
- Access to Secure Collaboration mobile functionality for chat and texting with one colleague or a group from mobile phones and desktops
- Access to Visitor and Customer Engagement with five Keywords to allow people to opt-in to a database by keyword
- Access to Email Ingestion or the EB Open Broadcast API to distribute up to 100 annual multi-modal notifications

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 101-11-11-0235-000 | Safety Connection Pro for Employees (Minimum dollar value per single order is no less than \$10,705.29 or 150 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 71.37 | \$ 10,705.29 |

Everbridge Safety Connection Pro for Higher Education - 101-11-11-0253-000

Everbridge Safety Connection™ helps businesses and organizations quickly locate and communicate with their people. The solution aggregates geo-location data from multiple systems so you can reach out to those employees, contractors or visitors who are potentially at risk. Combining physical access control, mobile application, network access and other location-aware data with the power of Everbridge Mass Notification, Safety Connection™ helps to improve employee security and provide enhanced information about an employee's location to help keep people safe.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 25% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Three (3) Organization with unlimited nested static and dynamic groups
- Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Access to Secure Collaboration mobile application for chat and texting with one colleague or a group from mobile phones and desktops
- Access to the SOS and Safe Corridor functionality in the Everbridge Mobile app to automate outreach to predefined contacts and to require check-in and location monitoring capabilities within a specific geographic area
- Access to Open Secure FTP for uploading data sets with 'last known' location data and standard Location Data Connectors (e.g. Lenel Connector for OnGuard 7.0 Access Control System)
- Access to Single Sign on to simplify user management
- Access to Visitor and Customer Engagement with five Keywords to allow large groups of people to opt-in to a database by texting a keyword. Maximum of 50,000 SMS Notifications per year
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection Ability to send standard, polling, or on the-fly 'One-Touch' Conference Call messages
- One-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly Facebook and Twitter and Websites and services that support API access via HTTPS using 'Web Posting'
- Publish notifications directly to the Smartphones of residents and employees via Everbridge Mobile app
- Contact filtering based on custom criteria
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Automatic address geo-coding for contacts
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Five (5) Live Operator Message Initiations per year
- Interactive Dashboard for Organizational Activity Summary Audio Bulletin Board
- Unlimited Notification Templates
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact API Bulk Contact Management Automation via Secure FTP
- Active Shooter, Shelter in Place, Evacuation Order and Crisis Response Team (CMT) Bridge Activation, Workplace Violence Emergency, Vehicle accident on building grounds, Employee Check in, SOS/Panic Initiated, and Safe Corridor initiated message guides

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 101-11-11-0253-000 | Safety Connection Pro for Higher Education (Minimum dollar value per single order is no less than \$8,564.23 or 188 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 45.78 | \$ 8,564.23 |

Concur Travel Connector for Safety Connection - 100-80-11-9050-000

The Concur Travel Connector allows organizations to integrate their Concur travel itineraries with the Everbridge Safety Connection product. The itineraries will update dynamic locations of employees and provide security teams with the ability to communicate and respond to impacted employees in case of location-based emergencies.

ISOS Connector for Safety Connection - 101-11-11-1086-000

The integration between Safety Connection and International SOS TravelTracker enables organizations to quickly locate employees based on their travel itineraries and reach them using the best available contact information.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|--------|--------------|--------------------|---|------------------|
| 511210 | Everbridge | 100-80-11-9050-000 | Concur Travel Connector for Safety Connection | \$ 2,141.06 |
| 511210 | Everbridge | 101-11-11-1086-000 | ISOS Connector for Safety Connection | \$ 8,564.23 |

Everbridge Critical Event Management (CEM) for Safety and Continuity - 100-80-11-9091-000

Everbridge Critical Event Management (CEM) for Safety and Continuity aggregates thousands of the most trustworthy data sources with an experienced team of analysts to empower organizations to proactively monitor and mitigate risk. The solution provides powerful visualization and orchestration for managing critical events used in organizational functions such as security, business continuity, supply chain and operations to mitigate or eliminate the impact of risk. Through risk event correlation with assets, targeted real-time alerting, organizations can proactively monitor and analyze incidents and events worldwide, dramatically increasing the ability to respond to risks that threaten people, assets, operations, and organizations – locally and globally. CEM for Safety and Continuity allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. The solution is supported by state-of-the-art security protocols, elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Unlimited email notifications
- Unlimited Everbridge mobile app push notifications
- Unlimited usage of Secure Collaboration mobile app encrypted communications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Includes Everbridge Risk Center
- Includes Everbridge Mass Notification Pro
- Includes Everbridge Visual Command Center
- Access to Single Sign On to simplify user management
- Three (3) Organization with unlimited nested static and dynamic groups
- One (1) Contact Data Location
- Self-service configuration: severity/distance/category
- Acknowledge Alerts
- Add Notes to Alerts
- Assess Context with Alert Selected
- Hide All Alerts, Reinstate Alerts
- Select Multiple Alerts and Perform Actions on Selected Alerts, Snooze Alerts
- Show Distance from Alert to Assets View Alert Log
- View Details on Related Assets
- Filter Alerts using a Map Query, Search, Timeline
- View Acknowledged and Snoozed Alerts
- Data feeds
- Custom branded opt-in portal with custom fields and opt-in subscriptions Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting Access to Incident Management to automate incident communication workflows
- Access to Incident Chat for responders to coordinate and collaborate Access to SmartConference audio conference bridging
- Access to Secure Collaboration mobile functionality for chat and texting with one colleague or a group from mobile phones and desktops
- Access to Visitor and Customer Engagement with five Keywords to allow people to opt-in to a database using keywords
- Access to Email Ingestion or EB Open Broadcast API to distribute up to 100 annual multi-modal notifications

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|---|---------------------------|---|
| 511210 | Everbridge | 100-80-11-9091-000 | CEM Safety & Continuity (Minimum dollar value per single order is no less than \$149,874.06 or 1000 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 149.87 | \$ 149,874.06 |

Everbridge Critical Event Management (CEM) for Mobility - 100-80-11-9069-000

Everbridge Critical Event Management (CEM) for Mobility aggregates thousands of the most trustworthy data sources with an experienced team of analysts to empower organizations to proactively monitor and mitigate risk. The solution provides powerful visualization and orchestration for managing critical events used in organizational functions such as security, business continuity, supply chain and operations to mitigate or eliminate the impact of risk. Through risk event correlation with assets, targeted real-time alerting, organizations can proactively monitor and analyze incidents and events worldwide, dramatically increasing the ability to respond to risks that threaten people, assets, operations, and organizations – locally and globally. CEM for Mobility allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Safety Connection™ helps businesses and organizations quickly locate and communicate with their people. The solution aggregates geo-location data from multiple systems so you can reach out to those employees, contractors or visitors who are potentially at risk. Combining physical access control, mobile application, network access and other location-aware data. The solution is supported by state-of-the-art security protocols, elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Unlimited email notifications
- Unlimited Everbridge mobile app push notifications
- Unlimited usage of Secure Collaboration mobile app encrypted communications
- Global Messaging Credits equal to 10% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Includes Everbridge Risk Center
- Includes Everbridge Mass Notification Pro
- Includes Everbridge Visual Command Center
- Access to Single Sign On to simplify user management
- Three (3) Organization with unlimited nested static and dynamic groups
- One (1) Contact Data Location
- Self-service configuration: severity/distance/category
- Acknowledge Alerts; Add Notes to Alerts; Assess Context with Alert Selected; Hide All Alerts, Reinstate Alerts; Select Multiple Alerts and Perform Actions on Selected Alerts, Snooze Alerts
- Show Distance from Alert to Assets View Alert Log
- View Details on Related Assets
- Filter Alerts using a Map Query, Search, Timeline
- View Acknowledged and Snoozed Alerts
- Data feeds
- Custom branded opt-in portal with custom fields and opt-in subscriptions Flexible role-based access controls to manage user permissions
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting Access to Incident Management to automate incident communication workflows
- Access to Incident Chat for responders to coordinate and collaborate Access to SmartConference audio conference bridging
- Access to Secure Collaboration mobile functionality for chat and texting with one colleague or a group from mobile phones and desktops
- Access to Visitor and Customer Engagement with five Keywords to allow people to opt-in to a database using keywords
- Access to Email Ingestion or EB Open Broadcast API to distribute up to 100 annual multi-modal notifications
- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting Access to Everbridge

- Mobile Application with SOS, Check-in, Emergency Call, and Safe Corridor, and custom mobile tiles functionality
- Contact profiles with location and timestamped attributes including ‘last known’ location and ‘expected’ location data
- Send targeted notifications based on ‘last known’ location or other contact attributes
- Easily place your physical assets (buildings, places of interest...) directly on the Everbridge Universe map
- Upload location aware data from access control systems, network systems, etc.
- Mobile app check-in functionality that allows users to provide their geo location
- Mobile app SOS functionality to automate outreach to predefined contacts
- Mobile app Safe Corridor functionality that requires check-in and location monitoring capabilities within a specific geographic area
- Apple Watch mobile app functionality
- Notification escalation to automatically send a notification to the next person or group if there is no confirmation
- Integrated
- GIS/Map-based, rule-based, group-based, or individual contact selection
- Ability to send standard, polling, or on-the-fly ‘One-Touch’ Conference Call messages with 4 Conference Bridge Codes
- Unlimited Notification Templates and one-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly to Websites and services that support API access via HTTPS using ‘Web Posting’
- Publish notifications directly to the Smartphones of residents and employees via the Everbridge Mobile app
- Contact filtering based on custom criteria and automatic address geo-coding for contacts
- Access to Location Based Tracing in the platform and Proximity Based Tracing via the Everbridge Mobile Application
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact API or via Secure FTP
- Audio Bulletin Board
- 5 Live Operator Message Initiations per year
- Globally Local Calling for faster communications using local/regional message initiation
- Dynamic Caller ID with local number per country or broadcast and International Long and Short Codes for SMS delivery
- User interface localization in multiple languages

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|--|---------------------------|---|
| 511210 | Everbridge | 100-80-11-9069-000 | CEM for Mobility (Minimum dollar value per single order is no less than \$175,566.75 or 1000 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 175.57 | \$ 175,566.75 |

Everbridge Critical Event Management (CEM) 360 - 100-80-11-9092-000

Everbridge Critical Event Management (CEM) aggregates thousands of the most trustworthy data sources with an experienced team of analysts to empower organizations to proactively monitor and mitigate risk. The solution provides powerful visualization and orchestration for managing critical events used in organizational functions such as security, business continuity, supply chain and operations to mitigate or eliminate the impact of risk. Through risk event correlation with assets, targeted real-time alerting, organizations can proactively monitor and analyze incidents and events worldwide, dramatically increasing the ability to respond to risks that threaten people, assets, operations, and organizations – locally and globally. CEM 360 allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Safety Connection™ helps businesses and organizations quickly locate and communicate with their people. The solution aggregates geo-location data from multiple systems so you can reach out to those employees, contractors or visitors who are potentially at risk. Combining physical access control, mobile application, network access and other location-aware data. Crisis Management orchestrates all crisis response activities, teams, and resources to accelerate critical event recovery times and allow organizations to continue to deliver on their brand promises with the least possible impact to life safety, revenue and reputation. In addition, IT Alerting provides an Enterprise closed-loop incident response automation solution backed up by multiple patented technologies. The platform integrates and automates communications, collaboration, and orchestration workflows for ServiceOps, IT Security Ops, DevOps, and Disaster recovery Ops for faster recovery and delivery. The solution is supported by state-of-the-art security protocols, elastic infrastructure, advanced mobility, interactive reporting and analytics, adaptive people and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Key Capabilities Include:

- Unlimited email notifications
- Unlimited Everbridge mobile app push notifications
- Unlimited usage of Secure Collaboration mobile app encrypted communications
- Global Messaging Credits equal to 20% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Includes Everbridge Risk Center
- Includes Everbridge Mass Notification Pro
- Includes Everbridge Safety Connection
- Includes Everbridge Visual Command Center
- Includes Everbridge Crisis Management
- Includes Everbridge IT Alerting Pro
- Includes Everbridge IT Workflow Designer (Smart Orchestration)
- Access to Single Sign On to simplify user management
- Three (3) Organization with unlimited nested static and dynamic groups
- One (1) Contact Data Location
- Self-service configuration: severity/distance/category
- Acknowledge Alerts; Add Notes to Alerts; Assess Context with Alert Selected; Hide All Alerts, Reinstate Alerts; Select Multiple Alerts and Perform Actions on Selected Alerts, Snooze Alerts;
- Show Distance from Alert to Assets View Alert Log
- View Details on Related Assets
- Filter Alerts using a Map Query, Search, Timeline
- View Acknowledged and Snoozed Alerts
- Data feeds
- Unlimited Administrators for web-based portal to initiate messages, reporting, and administration
- Unlimited Administrators for ManageBridge Application (iOS, Android) and Mobile Optimized Notification Site
- Custom branded opt-in portal with custom fields and opt-in subscriptions Flexible role-based access controls to manage user permissions

- Access to Real-Time Dashboard, Notifications Library, Everbridge Universe, and Custom Reporting
- Access to Incident Management to automate incident communication workflows
- Access to Incident Chat for responders to coordinate and collaborate
- Access to SmartConference audio conference bridging
- Access to Secure Collaboration mobile functionality for chat and texting with one colleague or a group from mobile phones and desktops
- Access to Visitor and Customer Engagement with five Keywords to allow people to opt-in to a database using keywords
- Access to Email Ingestion or EB Open Broadcast API to distribute up to 100 annual multi-modal notifications
- Contact profiles with location and timestamped attributes including 'last known' location and 'expected' location data
- Send targeted notifications based on 'last known' location or other contact attributes
- Easily place your physical assets (buildings, places of interest...) directly on the Everbridge Universe map
- Upload location aware data from access control systems, network systems, etc.
- Mobile app check-in functionality that allows users to provide their geo location
- Mobile app SOS functionality to automate outreach to predefined contacts
- Mobile app Safe Corridor functionality that requires check-in and location monitoring capabilities within a specific geographic area
- Apple Watch mobile app functionality
- Notification escalation to automatically send a notification to the next person or group if there is no confirmation
- Integrated GIS/Map-based, rule-based, group-based, or individual contact selection
- Ability to send standard, polling, or on-the-fly 'One-Touch' Conference Call messages with 4 Conference Bridge Codes
- Unlimited Notification Templates and one-screen broadcast creation workflow to speed message creation and reduce human error
- Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- Publish notifications directly to Websites and services that support API access via HTTPS using 'Web Posting'
- Publish notifications directly to the Smartphones of residents and employees via the Everbridge Mobile app
- Contact filtering based on custom criteria and automatic address geo-coding for contacts
- Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- Organization specific customizable caller ID, greetings, and broadcast settings
- Multi-language Text to Speech Engine and Custom Voice Recording
- Real-time reporting for improved situational awareness and easier after-action analysis
- Self-service Single Contact Record Adjustments, Contact Import via CSV Upload and via Contact API or via Secure FTP
- Audio Bulletin Board
- Five (5) Live Operator Message Initiations per year International Support
- Globally Local Calling for faster communications using local/regional message initiation
- Dynamic Caller ID with local number per country or broadcast and International Long and Short Codes for SMS delivery
- User interface localization in multiple languages
- Unlimited IT Incident Templates
- IT Incident templates with different messages & delivery settings based on each notification phase or time of day
- Notification escalation to automatically send a notification to the next person or group if there is no confirmation
- Dynamic contact path preferences based on time of day
- Dynamic contact path preferences based on individual preferences
- Ability to send standard, polling, or on-the-fly 'one-touch' conference call notifications
- Self-service Integration platform
- Everbridge Open Broadcast API to send messages automatically from IT management and internal systems
- Email Ingestion

- Multi-step workflow that prompts users to add required incident details Incident communication logging for all broadcast and confirmations
- Incident journal to capture additional details not included in incident communications
- Communication broadcasts and confirmations include audit trails and timestamps
- Search across incidents using status, user, type and date
- Real-time incident dashboard for operators showing all open incidents
- On-Call Scheduling
- Smart Routing
- Smart Orchestration and workflow designer
- Smart Analytics
- Scenario manager to send different messages to different audiences
- Everbridge mobile application
- Standard reports as well as flexible custom reporting capability
- Interactive ITA Dashboards
- Secure Messaging for IT communications
- Mobile Application – With interactive mobile task lists, alerting, document access
- Web Collaboration - With customized task lists depending on role and type or incident; task status updates; situation reports, Log and To Do lists
- Plan Management - Central repository of plans and tasks
- Dashboard - Real-time event dashboard showing all open and complete tasks
- Dynamic Task Management - Task manager to automate task assignment and add tasks on-the-fly
- Automated Escalation - Notification/task escalation to automatically send a notification/task to the next person or group if there is no confirmation
- Reporting - Real-time reporting for improved situational awareness and easier after-action analysis
- Auditing – Detailed event logging for all tasks and communication
- Response Plan Templates - Safety, Security, Natural, Facility response plan templates
- Exercise Mode – Launch critical events in exercise mode to support training drills and tabletop exercises

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 100-80-11-9092-000 | CEM 360 (Minimum dollar value per single order is no less than \$1,134,760.71 or 1000 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 113.48 | \$ 1,134,760.71 |

Additional CALs (10 Pack) - 100-80-11-9051-000

Consists of additional contacts, assets, and locations that can be added to Everbridge Critical Event Management (CEM) 360, Everbridge Critical Event Management (CEM) for Safety and Continuity, or Everbridge Critical Event Management (CEM) for Safety and Continuity.

Additional CALs (25 Pack) - 100-80-11-9052-000

Consists of additional contacts, assets, and locations that can be added to Everbridge Critical Event Management (CEM) 360, Everbridge Critical Event Management (CEM) for Safety and Continuity, or Everbridge Critical Event Management (CEM) for Safety and Continuity.

Additional CALs (50 Pack) - 100-80-11-9053-000

Consists of additional contacts, assets, and locations that can be added to Everbridge Critical Event Management (CEM) 360, Everbridge Critical Event Management (CEM) for Safety and Continuity, or Everbridge Critical Event Management (CEM) for Safety and Continuity.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|--------|--------------|--------------------|---------------------------|------------------|
| 511210 | Everbridge | 100-80-11-9051-000 | Additional CALs (10 Pack) | \$ 6,423.17 |
| 511210 | Everbridge | 100-80-11-9052-000 | Additional CALs (25 Pack) | \$ 14,452.14 |
| 511210 | Everbridge | 100-80-11-9053-000 | Additional CALs (50 Pack) | \$ 27,298.49 |

VCC Channels - 100-80-11-9054-000

Visual Command Center Channels are designed to deliver the right information to the right people during a critical event or when your organization needs to understand the current risk environment. Visual Command Center Channels help stakeholders inside and outside a command center gain better situational awareness about threats to their organizations. Visual Command Center Channels includes a suite of powerful interactive apps and supporting view only Channels, which can be displayed on large screen monitors or mobile devices like a tablet. Visual Command Center Channels work in conjunction with Visual Command Center to help organizations be more proactive when managing critical events, which helps them keep their people safe and their businesses running.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|--------|--------------|--------------------|--------------|------------------|
| 511210 | Everbridge | 100-80-11-9054-000 | VCC Channels | \$ 8,564.23 |

Everbridge Crisis Management - 100-12-11-0257-000

Everbridge Crisis Management orchestrates all crisis response activities, teams and resources to accelerate critical event recovery times and allow organizations to continue to deliver on their brand promises with the least possible impact to life safety, revenue and reputation.

Key Capabilities Include:

- One (1) additional Organization
- Unlimited response plans
- Custom branded portal with custom fields
- Flexible role-based access controls to manage user permissions
- Access to Everbridge Universe and Custom Reporting
- Mobile Application – With interactive mobile task lists, alerting, document access
- Web Collaboration - With customized task lists depending on role and type or incident; task status updates; situation reports, Log and To Do lists
- Plan Management - Central repository of plans and tasks
- Dashboard - Real-time event dashboard showing all open and complete tasks
- Dynamic Task Management - Task manager to automate task assignment and add tasks on-the-fly
- Automated Escalation - Notification/task escalation to automatically send a notification/task to the next person or group if there is no confirmation
- Reporting - Real-time reporting for improved situational awareness and easier after-action analysis
- Auditing – Detailed event logging for all tasks and communication
- Response Plan Templates - Safety, Security, Natural, Facility response plan templates
- Exercise Mode – Launch critical events in exercise mode to support training drills and table top exercises

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|--|--------------------|--|
| 511210 | Everbridge | 100-12-11-0257-000 | Crisis Management (Minimum dollar value per single order is no less than \$34,256.93 or 2500 contacts, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 13.70 | \$ 34,256.93 |

Everbridge JARVISS

JARVISS provides one platform where senior leaders, antiterrorism officers, law enforcement personnel, and emergency managers can identify relevant threats, gain context around each threat to understand its importance, identify all assets that could be affected, and act to avoid or mitigate the impact of a risk event. A common operating picture will enable your teams to protect your interests when faced with a critical event.

Pilot (101-12-11-0265-000):

Six weeks of access to the JARVISS platform to include threat notification, incident management, threat reporting, asset assessment, mobile applications, and workspace contextual layers. Limited to no more than 25 users and creation of one risk profile.

Named Users based on License User Types:

Full User License (101-12-11-0261-000): Access to Dashboards, Threat Reporting Tab, Workspace Tab, Reports Tab, Assets Tab, Support Tab, and Mobile Application.

Limited User License (101-12-11-0262-000): Access to Dashboards, Threat Reporting Tab, and Support Tabs. The ability to submit reports and receive threat notifications, incident reports and Mobile application.

Concurrent License (101-12-11-0263-000): Access to the system by an organization that requires more than one user to log in to the system on the same account. A concurrent user license shall have all the features available to a full user and system login times of up to 12 hours.

Admin License (101-12-11-0264-000): User with administrative rights to the system will have a full user license with the ability to authorize new user accounts, delete old accounts, lock accounts, and delete posted content. Additionally, the administrator will have the ability to audit accounts and retrieve an activity report for users.

Delivered in a multi-tenant Software-as-a-Service (SaaS) environment.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|--|--------------------|--|
| 511210 | Everbridge | 101-12-11-0264-000 | JARVISS Admin. User License (Per user/contact) | \$ 1,712.85 | \$ 1,712.85 |
| 511210 | Everbridge | 101-12-11-0263-000 | JARVISS Concurrent User License (Per user/contact) | \$ 3,012.60 | \$ 3,012.60 |
| 511210 | Everbridge | 101-12-11-0261-000 | JARVISS Full User License (per user/contact) | \$ 1,712.85 | \$ 1,712.85 |
| 511210 | Everbridge | 101-12-11-0262-000 | JARVISS Limited User License (per user/contact) | \$ 110.83 | \$ 110.83 |

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|-------------------------------|---------------------------|---|
| 511210 | Everbridge | 101-12-11-0265-000 | JARVISS Pilot (Fixed package) | \$ 25,264.48 | \$ 25,264.48 |

Custom from Email Address - 101-04-11-1072-000

This premium feature enables a client to use a custom FROM EMAIL address in all notifications sent from the Everbridge platform instead of the default FROM EMAIL address used by the Everbridge application. The Everbridge application will use the Custom from Email Address in all notifications and administrative emails such as Forgot Password emails. This feature may benefit clients who: 1) require all emails entering client network to contain a client domain in the FROM EMAIL parameter; 2) who require the FROM EMAIL address in all emails to contain a static (unchanging) value; or, 3) are experiencing low confirmation rates from notification recipients who will not open or respond to emails from unknown sources.

Key Capabilities Include:

- A client can implement the same Custom from Email Address in all Organizations or can implement a different Custom from Email Address for each Organization.
- Relies on client domain or subdomain SPF record.
- Client must own Internet domain or subdomain used in Custom from Email Address.
- Client must manage DNS records for domain or subdomain used in Custom from Email Address.
- Client can use the same Custom from Email Address in all Everbridge Suite Organizations.
- Client can use a different Custom from Email Address in each Everbridge Suite Organization.

Everbridge Hosted Email Domain - 101-01-11-1035-000

This premium feature provides an email subdomain which Everbridge hosts for a customer's notifications.

Everbridge IPAWS Notification - 101-01-11-1002-000

Through integration with FEMA, this premium feature allows authorized clients to send alerts to the IPAWS gateway (EAS, WEA, etc.).

Premium Audio Bulletin Board - 101-01-11-1087-000

This premium feature enables alert recipients to retrieve an audio message at their convenience. It is similar to a voice mail system: you leave a message and others retrieve the message. Includes access to one dedicated toll-free number for message retrieval.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|------------|---------------------|--------------------|--------------------------------|-----------------------------|
| 511210 | Everbridge | 101-04-11-1072-000 | Custom from Email Address | \$ 2,141.06 |
| 511210 | Everbridge | 101-01-11-1035-000 | Everbridge Hosted Email Domain | \$ 1,712.85 |
| 511210 | Everbridge | 101-01-11-1002-000 | Everbridge IPAWS Notification | \$ 856.42 |

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|------------|---------------------|--------------------|------------------------------|-----------------------------|
| 511210 | Everbridge | 101-01-11-1087-000 | Premium Audio Bulletin Board | \$ 6,423.17 |

Everbridge Risk Center - 100-80-11-9093-000

Risk Center combines thousands of the most trustworthy data sources with an experienced team of analysts to empower organizations to proactively monitor and mitigate risk. Built on Everbridge platform, the solution provides powerful visualization and orchestration for managing critical events used in organizational functions such as security, business continuity, supply chain and operations to mitigate or eliminate the impact of risk. Through targeted real-time alerting, organizations can proactively monitor and analyze incidents and events worldwide, dramatically increasing the ability to respond to risks that threaten people, assets, operations, and organizations – locally and globally.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- One (1) additional Organization
- Unlimited response plans
- Named Users
- Global fixed assets
- Real-time incidents with hyper-local data
- Access to Analyst team for real-time updates and up to 8 custom reports
- Delivered in a multi-tenant Software-as-a-Service (SaaS) environment
- Connect to an Everbridge Org
- Access to Operator Console
- Access to Admin Console
- One (1) Contact Data Store in the United States, Germany, or the United Kingdom
- Visualization of up to the number of organizational fixed assets purchased
- Self-service configuration: severity/distance/category
- Acknowledge Alerts; Add Notes to Alerts; Assess Context with Alert Selected; Hide All Alerts, Reinstate Alerts
- Select Multiple Alerts and Perform Actions on Selected Alerts, Snooze Alerts
- Show Distance from Alert to Assets View Alert Log
- View Details on Related Assets
- Filter Alerts using a Map Query, Search, Timeline
- View Acknowledged and Snoozed Alerts
- Data feeds

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|--------|--------------|--------------------|---|--------------------|--|
| 511210 | Everbridge | 100-80-11-9093-000 | Risk Center (Minimum dollar value per single order is no less than \$29,118.39 or 35 contacts/assets, whichever is greater. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum contacts.) | \$ 831.96 | \$ 29,118.39 |

Threat View - 100-04-11-1034-000

Threat View powered by NC4 combines the world-class threat assessment intelligence of NC4 with Everbridge's critical communications suite and global reach. Threat View provides security executives and emergency managers the intelligence and the communications platform needed to quickly assess and disseminate risk-related information.

Key Capabilities Include:

- NC4 threat summary information for up to five geographic locations with a maximum of 10 thresholds
- Single Web interface console to display aggregated information
- Unlimited administrator access to the Everbridge System
- Integrated with Everbridge Mass Notification broadcast features to notify contacts in surrounding areas using phone, email, SMS text, and mobile push notifications
- Configurable thresholds and settings for NC4 Incidents
- Set up alerts based on proximity, severity, and type of NC4 incident
- Define messages and key recipients upon threshold trigger
- Visualize NC4 incident alerts on a map alongside your Everbridge contacts
- Quickly communicate with potentially impacted contacts using map-based targeting

Threat View Additional Location - 100-04-11-0207-000

Additional locations for use with Threat View. Requires purchase of Threat View.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|------------|---------------------|--------------------|---------------------------------|-----------------------------|
| 511210 | Everbridge | 100-04-11-1034-000 | Threat View | \$ 2,141.06 |
| 511210 | Everbridge | 100-04-11-0207-000 | Threat View Additional Location | \$ 428.21 |

Everbridge CareConverge - 101-94-11-0247-000; 101-94-11-0201-000; and 101-94-11-0203-000

Everbridge's CareConverge for Hospitals allows care teams to coordinate multiple clinicians, technicians, and staff across multiple locations and schedules to respond to the needs of patients efficiently and effectively, leading to increased response times, quality, and patient satisfaction.

Key Capabilities Include:

- Send Domestic and International Alerts and Testing Messages
- Unlimited Email and Mobile App Push Notifications
- Global Messaging Credits equal to 20% of the aggregate license fee paid (Each voice call is charged ten Global Messaging Credits per recipient and each SMS message is charged five Global Messaging Credits per recipient)
- Unlimited access to Everbridge secure communication platform (Secure Collaboration) for Registered End-users:
 - Video calling for telemedicine
 - Image sharing
 - Text messaging
 - Group messaging
 - Voice calls using VOIP
 - Real-time voice recording
 - Mobile device access
 - Desktop access
 - Quick Registration
- Care Events:
 - Alert multiple care team members with the click of a button or based on an automated event (e.g. Stroke Code) based on changing conditions for a patient.
 - Unlimited Care Event User Operator Seats (can launch a care event) for Registered End- users
 - Care Event Templates supporting different messages & delivery settings based on notification phase (New, Update, Close)
 - Search across care event templates using status, user, type and date
 - Multi-step workflow that prompts users to add required care event details
 - Real-time care event dashboard for operators showing all open care events
 - Communication detail reporting in a PDF format for each care event
 - Custom care event reports analyze communication effectiveness
 - Audit logging for all broadcasts and confirmations
- Dynamic Care Teams:
 - Unlimited group manager to manager on-call schedules for groups.
 - Unlimited individual on-call schedules for on-call Registered End-users
 - Ability to leverage on-call scheduling in Care Event communication and response
 - Ability to escalate Care Events to Registered End-users based on individual responses/response times.
 - Ability to message registered end-users for coverage needs.
 - Ability to set minimum staffing requirements and view shifts to see if these requirements have been met.
 - Ability to assign shift quotas based on certification and skill.
 - Configurable automatic shift rotation.
 - Ability to import/export schedules from other systems via .ics

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|--|---------------------------|---|
| 511210 | Everbridge | 101-94-11-0201-000 | CareConverge for Hospitals for 150 - 599 beds (Minimum dollar value per single order is no less than 150 beds. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum beds.) | \$ 303.17 | \$ 45,476.07 |
| 511210 | Everbridge | 101-94-11-0203-000 | CareConverge for Hospitals for 600 or more beds (Minimum dollar value per single order is no less than 600 beds. Everbridge will provide per contact discount pricing on a pro-rata basis beyond the minimum purchase value/minimum beds.) | \$ 264.63 | \$ 158,780.86 |
| 511210 | Everbridge | 101-94-11-0247-000 | CareConverge for Hospitals up to 149 beds | \$ 15,329.97 | \$ 15,329.97 |

Anonymous Tipping - 100-09-11-1040-000

Anonymous Tipping allows residents to proactively connect with local agencies by submitting anonymous tips through text (SMS) and web messaging. Additionally, the Anonymous Tipping solution provides public safety agencies with a two-way, anonymous connection with tipsters to help gather more information.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|------------|---------------------|--------------------|---------------------|-----------------------------|
| 511210 | Everbridge | 100-09-11-1040-000 | Anonymous Tipping | \$ 3,853.90 |

Everbridge Supply Chain Module - 100-80-11-9013-000

The Visual Command Center Supply Chain Module is an add-on to Visual Command Center that helps businesses and organizations quickly identify potential threats to their supply chain assets and provides tools to assess and take action to mitigate impacts. The Supply Chain Module alerts organizations about potential threats to routes and route stops using a combination of asset and risk event data visualized via a map-based interface. The Supply Chain Module then provides capabilities to quickly assess and take action on risk events that pose a threat using contextual data and integration into Incident Communication, Crisis Management, and collaboration capabilities via the Everbridge suite. Using the Visual Command Center Supply Chain Module, organizations are able to be more proactive when managing critical events which helps them keep their supply chain safe and operational.

Visual Command Center Pro and Risk Center is required to use the Supply Chain Module – All supply chain functionality is delivered directly within the Visual Command Center user interface.

Key Capabilities Include:

- Access to Supply Chain assets (stops, routes, and origin-destination pairs) via the Operator Console
- Access to Supply Chain-specific contextual data
- Leverages the Customer's existing Visual Command Center Contact and Asset Data Stores
- Access to Visual Command Center "Manage Supply Chain" feature to load supply chain assets
- Visualization of supply chain stops, routes, and O-D pairs
- Supply Chain Data Pack:
 - Global Ports
 - Rail Lines (North America)
 - Global Shipping Lanes
- Supply Chain Asset Types:
 - Route Stops
 - Origin-Destination Pairs
 - Routes

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|--------|--------------|--------------------|---------------------|---------------------|
| 511210 | Everbridge | 100-80-11-9013-000 | Supply Chain Module | \$ 42,821.16 |

Alertus Urgent Alerts - 101-01-11-1037-000

When communicating across your organization, sending critical information to your workforce quickly and effectively requires multiple delivery channels. Everbridge's Urgent Desktop™ delivers alerts to your workforce's computer screens in seconds; to ensure timely delivery, high visibility and optimal impact of your messages. Urgent Desktop delivers emergency notifications in a rapid and reliable way.

Key Capabilities Include:

- Visibly overrides existing computer screens to display urgent notifications; the recipient must acknowledge the alert before resuming any activity on their computer
- Customizable to include your organization's logo to confer a trusted voice
- Alert confirmations and acknowledgement reporting
- Simple, scalable implementation with hands-on expert support

Alertus Premier Desktop & Digital Signage Client - 101-01-11-1038-000

Includes all of the capabilities of Alertus Urgent Alerts, users of Everbridge's Premier Desktop & Digital Signage Client plus the following Key Capabilities:

- Ability to send notification to devices other than computers, such as digital signage
- Multimedia notification
- Map-based notification targeting
- ThreatWatcher RSS feed from the National Oceanic and Atmospheric Administration (NOAA)

Alertus VOIP Notifications - 101-01-11-1039-000

Allows organizations to send emergency notifications to all phones in a defined paging group.

- Alert plays a recorded message or an audio tone over phone's speaker until canceled
- Stationary or scrolling text can be displayed
- Audible tone plays over ongoing calls, does not disrupt calls in progress

Everbridge Connector for Alertus - 101-01-11-1079-000

Connector which allows mutual clients of Alertus and Everbridge to integrate the two systems so that an Everbridge notification can be published to all Alertus profiles.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|------------|---------------------|--------------------|---|-----------------------------|
| 511210 | Everbridge | 101-01-11-1038-000 | Alertus Premier Desktop & Digital Signage Client - Includes Alertus Urgent Alerts | \$ 4,710.33 |
| 511210 | Everbridge | 101-01-11-1037-000 | Alertus Urgent Alerts | \$ 2,141.06 |
| 511210 | Everbridge | 101-01-11-1039-000 | Alertus VOIP Notifications | \$ 7,279.60 |

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|--------|--------------|--------------------|----------------------------------|---------------------|
| 511210 | Everbridge | 101-01-11-1079-000 | Everbridge Connector for Alertus | \$ 2,141.06 |

SLG Premium Audio Bulletin Board - 101-01-11-1099-000

The Premium Audio Bulletin Board is a feature that enables the constituents to retrieve an audio message at their convenience. It is similar to a voice mail system, and the premium option assigns a dedicated inbound phone number and remove prompt for OrgID. This feature requires one of the following products: Mass Notification Base, Mass Notification Standard, Mass Notification Pro, Safety Connection Base, Safety Connection Pro, Critical Event Management for Safety and Continuity, Critical Event Management for Mobility, or Critical Event Management 360.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|------------|---------------------|--------------------|----------------------------------|-----------------------------|
| 511210 | Everbridge | 101-01-11-1099-000 | SLG Premium Audio Bulletin Board | \$ 1,284.63 |

Smart Conference 10 Additional Bridge Lines - 100-04-11-1106-000

Smart Conference 10 Additional Bridge Lines allows the customer to add 10 additional bridge lines to the Smart Conference of the Incident Communication product. This feature requires one of the following products: Incident Communication, Mass Notification Standard, Mass Notification Pro, Safety Connection Pro, Critical Event Management for Safety and Continuity, Critical Event Management for Mobility, or Critical Event Management 360.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME | GSA PRICE w/ IFF |
|------------|---------------------|--------------------|---|-----------------------------|
| 511210 | Everbridge | 100-04-11-1106-000 | Smart Conference 10 Additional Bridge Lines | \$ 856.42 |

Everbridge Software-Related Services

Everbridge leverages proven methodologies and domain expertise, honed through more than 1,000 deployments worldwide. We work with you to address the unique challenges of strategic communications within your organizational structure, your operational requirements, and specific training needs. Choose from bundled packages or customized options designed to meet your individual specifications.

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME and DESCRIPTION | GSA PRICE w/ IFF |
|--------|--------------|--------------------|--|------------------|
| 511210 | Everbridge | 101-00-22-8101-000 | Premium Implementation - 3 (consecutive) days of onsite implementation services to help configure, deploy and train customers on the system | \$6,851.39 |
| 511210 | Everbridge | 101-00-22-8106-000 | Premium Implementation with Additional Support (8 Hours) - 3 (consecutive) days of onsite implementation services to help configure, deploy and train customers on the system plus 8 additional remote hours for pre and post follow up services | \$8,564.23 |
| 511210 | Everbridge | 101-00-11-8702-000 | TAM (20 Hours per Month) - 20 Hours per Month of remote technical account management services geared to help customer obtain more value out of the products and features they have deployed or yet to deploy. These hours do not roll out month to month. | \$51,385.39 |
| 511210 | Everbridge | 101-00-11-8703-000 | TAM (40 Hours per Month) - 40 Hours per Month of remote technical account management services geared to help customer obtain more value out of the products and features they have deployed or yet to deploy. These hours do not roll out month to month. | \$102,770.78 |
| 511210 | Everbridge | 101-00-11-8704-000 | Dedicated TAM - Dedicate Technical Account Manager that is located onsite or remote to provide daily service support geared to help customer obtain more value out of the products and features they have deployed or yet to deploy. These hours do not roll out month to month. | \$256,926.95 |
| 511210 | Everbridge | 101-00-22-8300-000 | Consulting Services (per hour fee/remotely delivered) | \$202.00 |
| 511210 | Everbridge | 101-00-22-8301-000 | Consulting Services (per hour fee/T&E included in price) | \$261.00 |
| 511210 | Everbridge | 101-00-22-8304-000 | Technical Services (per hour fee/remotely delivered) | \$154.00 |
| 511210 | Everbridge | 101-00-22-8502-000 | ProServe: Everbridge Web-based Education Services (per hour/delivered remotely) | \$145.59 |
| 511210 | Everbridge | 101-00-22-8502-01 | ProServe: Everbridge Web-based Education Services (per day/delivered remotely) | \$2,034.00 |

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| 511210 | Everbridge | 101-00-22-8503-000 | ProServe: Everbridge On-site Education Services (per day) | \$3,319.00 |
| 511210 | Everbridge | 101-00-22-8901-000 | ProServe - Crisis Management Base (Existing Clients) - Implementation of Crisis Management Base with 20 hours of remote consulting. | \$ 4,282.12 |
| 511210 | Everbridge | 101-00-22-8902-000 | ProServe - Crisis Management Tabletop Exercise - Implementation of Crisis Management tabletop exercise either remotely or onsite. | \$ 10,705.29 |
| 511210 | Everbridge | 101-00-22-8900-000 | ProServe - Crisis Management With MN/IC - Implementation of Crisis Management with 32 hours of remote consulting plus 16 hours onsite training. | \$ 12,846.35 |
| 511210 | Everbridge | 101-00-22-8612-000 | ProServe - CareConverge Base Deployment for 149 or fewer Beds - Healthcare - Inclusive of Remote Services - Implementation of CareConverge Base for 149 or fewer Beds, with up to 22 hours remote consulting. | \$ 5,652.39 |
| 511210 | Everbridge | 101-00-22-8613-000 | ProServe - CareConverge Standard Deployment for 150 - 599 Beds - Healthcare - Inclusive of Remote and Onsite Services - Implementation of CareConverge Standard for 150-599 Beds, with up to 50 hours remote consulting. | \$ 14,079.60 |
| 511210 | Everbridge | 101-00-22-8614-000 | ProServe - CareConverge Pro Deployment for 600 or more Beds - Healthcare - Inclusive of Remote and Onsite Services - Implementation of CareConverge Pro for 600 or more Beds, with up to 88 hours remote consulting. | \$ 24,459.45 |
| 511210 | Everbridge | 101-00-22-8626-000 | ProServe - IT Alerting Base Deployment Package - Implementation of IT Alerting Base delivered remotely. | \$ 7,858.94 |
| 511210 | Everbridge | 101-00-22-8628-000 | ProServe - IT Alerting Enterprise (Pro) Deployment Package - Implementation of IT Alerting Pro delivered remotely. | \$ 44,534.01 |
| 511210 | Everbridge | 101-00-22-8627-000 | ProServe - IT Alerting Standard Deployment Package - Implementation of IT Alerting Standard delivered remotely. | \$ 18,337.53 |
| 511210 | Everbridge | 101-00-22-8600-000 | ProServe - Mass Notification Base Deployment - Employees - Inclusive of Remote Services - Implementation of Mass Notification Base for Employees, with up to 18 hours remote consulting. | \$ 4,624.69 |

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| 511210 | Everbridge | 101-00-22-8608-000 | ProServe - Mass Notification Base Deployment - Higher Ed Inclusive of Remote Services - Implementation of Mass Notification Base for Higher Education, with up to 18 hours remote consulting. | \$ 4,624.69 |
| 511210 | Everbridge | 101-00-22-8605-000 | ProServe - Mass Notification Base Deployment - Residents - Inclusive of Remote and Onsite Services - Implementation of Mass Notification Base for SLG customers with 8 hours remote consulting and 24 hours of onsite training. | \$ 10,071.54 |
| 511210 | Everbridge | 101-00-22-8602-000 | ProServe - Mass Notification Pro Deployment - Employees - Inclusive of Remote and Onsite Services - Implementation of Mass Notification Pro for Employees, with up to 42 hours remote consulting plus 24 hours onsite training. | \$ 18,807.05 |
| 511210 | Everbridge | 101-00-22-8609-000 | ProServe - Mass Notification Pro Deployment - Higher Ed Inclusive of Remote and Onsite Services - Implementation of Mass Notification Pro for Higher Education, with up to 14 hours remote consulting plus 16 hours onsite training. | \$ 8,941.06 |
| 511210 | Everbridge | 101-00-22-8606-000 | ProServe - Mass Notification Pro Deployment - Residents - Inclusive of Remote and Onsite Services - Implementation of Mass Notification Pro for SLG customers with up to 32 hours remote consulting plus 24 hours onsite training. | \$ 15,689.67 |
| 511210 | Everbridge | 101-00-22-8601-000 | ProServe - Mass Notification Standard Deployment - Employees - Inclusive of Remote and Onsite Services - Implementation of Mass Notification Standard for Employees, with up to 19 hours remote consulting plus 16 hours onsite training. | \$ 10,225.69 |
| 511210 | Everbridge | 101-00-22-8603-000 | ProServe - Safety Connection Base Deployment - Employees - Inclusive of Remote and Onsite Services - Implementation of Safety Connection Base for Employees, with up to 32 hours remote consulting plus 16 hours onsite training. | \$ 13,565.74 |
| 511210 | Everbridge | 101-00-22-8610-000 | ProServe - Safety Connection Base Deployment - Higher Ed Inclusive of Remote Services - Implementation of Safety Connection Base for Higher Education, with up to 24 hours remote consulting. | \$ 6,166.25 |
| 511210 | Everbridge | 101-00-22-8604-000 | ProServe - Safety Connection Pro Deployment - Employees - Inclusive of Remote and Onsite Services - Implementation of Safety Connection Pro for | \$ 26,514.86 |

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| | | | Employees, with up to 80 hours remote consulting plus 16 hours onsite training. | |
| 511210 | Everbridge | 101-00-22-8611-000 | ProServe - Safety Connection Pro Deployment - Higher Ed Inclusive of Remote and Onsite Services - Implementation of Safety Connection Pro for Higher Education, with up to 22 hours remote consulting plus 16 hours onsite training. | \$ 10,996.47 |

| SIN | Manufacturer | MFR PART NO | PRODUCT NAME and DESCRIPTION | GSA PRICE per Unit | GSA PRICE w/ IFF (Minimum Purchase Amount) |
|------------|---------------------|--------------------|---|---------------------------|---|
| 511210 | Everbridge | 101-00-11-0246-000 | Resident Connection: Monthly Contact Data Update for State and Local Government (Minimum dollar value per single order is no less than \$4,282.12 or 55556 contacts, whichever is greater.) - Implementation of additional contacts for Mass Notification or Safety Connection. | \$ 0.08 | \$ 4,282.12 |