

Narrative
Holly Crumley
8730 Forrester Rd
Lula, Ga 30554

Seeking approval to modify the conditions and the usage for the commercial kennel as stated in the 2007 approval for the business.

Seeking approval for the following:

Keep awnings, porches, porte-cocheres, and existing covered let out and exercise areas as is. (These were necessitated by the Dept. of Agriculture and my veterinarian). Let out areas were covered and insulated and wall units were installed for better temperature control.

I would like to keep the tiny houses/portable buildings. These were added to allow separation for bio-security per veterinarian 's request. The proximity of two of the buildings located near the house is pertinent to the functionally. Sometimes puppies require round the clock care and our ICU units are located in one of the buildings so the closeness to the home is vital to be able to get to those very quickly. The other building is our Quarantine building which is used to isolate puppies/dogs that could be contagious or infectious. It is seldomly used but when needed, it is priceless. The other 3 portable buildings are used as a "Labor and Delivery" where pregnant moms come to deliver their puppies, retail space which services our e-commerce and serves as a handoff location for puppies, and a training/Zen building that is used for a quiet space for meetings, k9 massage, ultrasounds, etc. When I purchased these buildings, I was told I didn't need a building permit or wiring permit as they were already constructed and prewired. I understand now that I did need a wiring permit which I am happy to get.

I am in the process of added a PVC privacy fence around 2 sides of the kennel. This should cut down on the noise significantly as the dogs will not be able to see people and wildlife in the surrounding fields. We are also planting corn in the fields which will act as a buffer.

Seventeen years ago, I started building this business completely unaware of the success it would have. The changes have all been by the advice and recommendations of the Dept of Agriculture and our veterinarian. I didn't see the portable buildings as an expansion. They improve the functionality of the services I was already provided. In the course of seventeen years, it was never my intention to be big but to be good.

I request is that this be heard by the Board of Commissioners on August 24th as I will be out of the country.

Pictures are included.

Regards,

Holly Crumley

Holly Crumley

120 Magnolia place

Homer , Ga.

I am here today to establish the usage of property at 8730 Forrester Rd. Lula.

Rewind 17 years ago. I was here for the very same thing only I had nothing but a paper with the drawing of a building for a commercial dog kennel. What I have realized over this 17 years is the footprint of the

Building would not be the footprint of the business I was about to pour 17 years of my life into.

I believe if I'm correct that the narrative was based on a brochure I had printed of services I was intending to provide that were in line with what you would expect a kennel to offer plus some specialized services (k9 massage). The hours of operation. And I believe I said that my intention was to board 40 dogs as I had 40 Suites.

I had exercise, let out and training areas that were uncovered and the surface was sod.

Now let me tell you my journey to get where I am today.

My intention was to build a place where people could leave there dogs and feel they were safe and

Given the best of care. The first problem..... sod is not a good surface for letouts exercise and training. It cannot be cleaned properly and dog like to dig it up. So little by little I replaced those let out surfaces

with concrete

Next problem concrete creates heat. My first big issue. I could not keep the kennel below 87 degrees. I had 4 commercial Air-condition units working .That is not healthy to people or animals. My obligation was to find a solution. I began to put porches over all areas with windows or doors. Pictures 1 thru 13 . I even porched the inside of the building and

Put in a split unit. I planted trees for long term shade. Some of the let out areas had to be taken in and window Air conditions put in. You will see that in the pictures I have included as well. I bought several portable garages (also pictured) The portable garages covered some of my let out areas.

I bought my first portable shed from the same fellow that sold me my portable garage. He figured this was a perfect fit as it came built and pre wired and did not require any permits. I had no reason not to believe him as he sold these all day everyday.

I needed a quiet space for k9 massage. Yes that's a thing. I have had a k9 massage therapist since I opened. I have included the current therapist credentials. Plus we are lucky to be able to have specialist come to do clinics. Veterinary Cardiologist, veterinary ophthalmologist even though this building stays empty 90% of the time its great when we need it.

My second shed came as a result of an older gentleman getting knocked down by an overzealous goldendoodle while in the lobby filling out paperwork. The lobby was just to small and now it was a hazard as all check in came through the lobby. I have included a picture . Its very small ! We also

removed all the collars, leashes, dog toys, ect to this portable lobby and decided our best recourse was to do e commerce www.everythingspaniel.com Someone is in that building maybe 4 hours per week.

The Department of Agriculture and my vet put me under pressure to have a quarantine building . I never was on board but a portable shed was definitely the answer if I had to have one. This building had to be isolated for all other dogs and people and when it was used for quarantine . It was to be used if I had a dog that got sick in case it might be infectious or contagious. This would keep my patrons safe . I used it for that purpose 4 times in 8 years. It is on the residential side not used for storage.

Shed #4 took the space of my living room and is used for whelping and rearing of puppies.

Shed #5 we use for the puppy building. It has a incubator , oxygen concentrator and meds for that occasional unlucky puppy that needs round the clock care. Picture included

I have never considered any of these things expansion. In my mind expansion would have been a brick and mortar building (a new wing) to house more boarding dogs. I just thought I was modifying in order to keep my staff and the dogs safe.

After our last meeting I became more mindful of one of my neighbors. Katie Askew, she did not like to walk down her driveway and see the kennel , so we put up a privacy fence and Katie wanted a buffer for noise so we planted corn all around the kennel instead of alfalfa .

The property is now 2 separate parcels and we have repropoed the 2 sheds on the residential side so that the house residential and the other piece of the property is commercial.

I have included a screen shot of a conversation with Katie the day following the BOC meeting. You will see that Katie was not cross with me personally , she just was afraid that the land around her would be a subdivision .

I reached out to all my neighbors via text to make sure that my improvements had helped . I have included the screen shots of our conversations. If you look up Hollys Bed and Biscuit in on Google you will find a 4.7 rating . I am inspected by Department of Agriculture, and American Kennel Club and my rating is excellent. I have a Hall county Business License . Ive included a copy. I believe we have a great track record. I believe we provide a valuable service to out community. Nothing I have done has created more traffic , impacted our environment in a negative way , or created a hardship for my community.

There have been no complaints in 17 years .

Moving forward I don't think my usage need to change just critiqued a bit.

I still want to be a boarding kennel and do all the things boarding kennels do. Boarding , training , grooming. Selling a few retail items. include Pet sales.

My hours need to be a little different. 8 to 6 Monday Tuesday, Thursday , Friday

Wednesday 8 to 12

Saturday 8 to 12

Sunday 3 to 5

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Keep awnings, porches, porte-cocheres and existing covered let out ,training and exercise areas as is. Theres were necessitated by Dept of Agriculture and by the advise of my veterinarian. Some of the areas

Were covered and insulated for better temperature control .

Keep the portable sheds as they help with bio security and they are nice to look at. They give the campus a village look.

HOLISTIC ANIMAL STUDIES

Angel's Animals, LLC

CERTIFIED CANINE MYO-MANIPULATIVE FUNCTIONAL
THERAPIST

*In recognition of completing the training, examinations and case studies to earn certification
in the Angel's Animals technique*

Stasha Bell

Certification # 1102

January 20th, 2021



[Handwritten signature]

DR. ANGELIQUE BARBARA, FOUNDER AND PRESIDENT

Georgia Department of Agriculture
Animal Protection Division
19 Martin Luther King Jr. Dr. SW
Atlanta, GA 30334
agr.georgia.gov

PET DEALER LICENSE

This license enables the above business to operate in the State of Georgia as a pet dealer subject of the Laws of and the Rules and Regulations promulgated by the Commissioner of Agriculture, thereunder.
This license is subject to revocation by the Commissioner of Agriculture for violation of Georgia laws, or the Regulations promulgated by the Commissioner of Agriculture.

License Number:

36-36105159

HOLLY CRUMLEY, INC.
8730 Forrester Rd
Lula GA 30554

Date Issued:

9/14/2022

Expiration Date:

10/31/2023

License Fee: \$20

This License Is Not Transferable and Must Be Posted At All Times In A Prominent Business Local

BUS-0027087

2023

HALL COUNTY

BUSINESS LICENSE

2023

Acco

Date:

EFFECTIVE BEGINNING DATE OF BUSINESS

01/3

Owner: HOLLY CRUMLEY
Holly Crumley, Inc

HOLLY CRUMLEY, INC
8730 FORRESTER ROAD
LULA, GA 30554

Employees: 8

Business type: BOARDING KENNEL, PET SALES, PET
GROOMING, GENERAL MERCHANDISE
SALES - NEW ITEMS ONLY

Comments: No additional structures authorized by this Permit

A license is granted in unincorporated Hall County for
period ending December 31, 2023 subject to complia
with the provision of the Business Occupation Tax Code
carrying on the business as listed hereon.

Holly Crumley, Inc
8730 FORRESTER RD
LULA, GA 30554

HALL COUNTY
GEORGIA

Brandi Snu

Licensing Director or Official

NOT TRANSFERABLE - DISPLAY IN A CONSPICUOUS PLACE

Georgia Department of Agriculture
Animal Protection Division
19 Martin Luther King Jr. Dr. SW
Atlanta, GA 30334
agr.georgia.gov

KENNEL LICENSE

This license enables the above business to operate in the State of Georgia as a kennel subject of the Laws of Georgia, and the Rules and Regulations promulgated by the Commissioner of Agriculture, thereunder.
This license is subject to revocation by the Commissioner of Agriculture for violation of the Georgia laws, or the Rules and Regulations promulgated by the Commissioner of Agriculture.

License Number:

34-3497947

HOLLY'S BED & BISCUIT INN
8730 Forrester Rd
Lula GA 30554

Date Issued:

6/16/2022

Expiration Date:

9/30/2023

License Type: Capacity for 41 to 80 pets

This License Is Not Transferable and Must Be Posted At All Times In A Prominent Business Loca