Account 339119

Supermercaddo Talpa #11 2275 SW Browns Bridge Rd Gainesville GA 30501

Account was set up incorrectly off the business license list and placed in the wrong tax district. It was placed in county 01 when it should have been placed in City of Gainesville 04. Owner asked the City of Gainesville tax dept who discovered that the account could not be found in their database. Both City and owner would like the county potion be refunded and then the City of Gainesville can correctly bill for 2022 and 2023.

Refund request for 2022 in the amount of \$14,560.26. Refund requested for 2023 in the amount of \$12,306.59.

** Difference from the first initial request and the ending value is that the penalty that needs to be applied looks like it is not applied to all of the county's millage rates. The Tax Assessors would not have knowledge of this. When it was asked which rates it applied to the Tax Commissioner could not verbally tell us. The system is programed to take 10% of the full penalty sent over, then 40% of that amount, then the correct millage rates (apparently not all of the rates).

The now adopted procedure should include that calculation by the Tax Commissioners system.

Archived: Tuesday, May 21, 2024 1:52:35 PM

From: <u>Clarissa Flores (Tax Assessors)</u> **Sent:** Thu, 18 Jan 2024 16:20:23

To: Elizabeth Betancourt

Cc: Rebecca Rainey (Tax Assessors)
Subject: RE: Supermercado Talpa #11

Importance: Normal Sensitivity: None

Elizabeth,

I spoke with Rebecca and she said we could do the corrections for 2022 and 2023. Just a reminder this will be done sometime in February.

Thank you,

Claríssa Flores

Hall County Board of Assessors

Personal Property Admin Coordinator

Direct: 770-297-2668

Office: 770-531-6749

cflores@hallcounty.org

Hall County Government



From: Elizabeth Betancourt < EBetancourt@gainesvillega.gov>

Sent: Thursday, January 18, 2024 11:06 AM

To: Clarissa Flores (Tax Assessors) <cflores@hallcounty.org>

Subject: RE: Supermercado Talpa #11

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Clarissa,

You are amazing, thanks you so much. Would the correct by for 2023 and 2022? The county has 2022 and 2023 bills. I'll let them know that a bill will be mail to them around that time.

Thanks,

Elizabeth Betancourt

Property Tax Manager

Financial Services

O | 770-533-5896

W | www.gainesville.org



From: Clarissa Flores (Tax Assessors) < cflores@hallcounty.org>

Sent: Thursday, January 18, 2024 11:03 AM

To: Elizabeth Betancourt < <u>EBetancourt@gainesvillega.gov</u>> **Cc:** Rebecca Rainey (Tax Assessors) < <u>rrainey@hallcounty.org</u>>

Subject: [EXTERNAL] RE: Supermercado Talpa #11

CAUTION:***This email originated from outside the City of Gainesville networks. Be aware of phishing, and remember CoG DoIT will never ask for your password or other personal information in email. Do not open up attachments or click on links unless you are absolutely sure it is legit and safe.. When in doubt, click the Phish Alert button or contact the CoG DoIT Help Desk***

Good morning Elizabeth,

I have searched and right away saw that the account is under the incorrect Tax District 01 instead of 04, so our office will be doing an ACO to get that corrected on your end. Rebecca said we will send that over in February so if the customer can wait till then to receive that correction that would be great.

Our apologies for the inconvenience.

Thank you,

Claríssa Flores

Hall County Board of Assessors

Personal Property Admin Coordinator

Direct: 770-297-2668

Office: 770-531-6749

cflores@hallcounty.org

Hall County Government



From: Elizabeth Betancourt < EBetancourt@gainesvillega.gov>

Sent: Thursday, January 18, 2024 10:32 AM

To: Clarissa Flores (Tax Assessors) < <u>cflores@hallcounty.org</u>>

Subject: Supermercado Talpa #11

You don't often get email from ebetancourt@gainesvillega.gov. Learn why this is important

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Good morning Clarissa,

Not sure if you can help me. I'm not sure what I'm doing wrong. I have a lady asking for a copy for the personal property statement for this company but I can't find one in our system. I have reached under the address, name, parcel number and I can't find it. I also looked under the digest but the map code is not coming up (90000339119). They did have a personal property bill for Hall county. Not sure what am I overlooking or how can you direct me in the right direction.

Thank you in advance,

Elizabeth Betancourt

Property Tax Manager

Financial Services

O | 770-533-5896

W www.gainesville.org



Archived: Tuesday, May 21, 2024 1:52:42 PM

From: <u>Clarissa Flores (Tax Assessors)</u> **Sent:** Thu, 18 Jan 2024 16:03:06

To: Elizabeth Betancourt

Cc: Rebecca Rainey (Tax Assessors)
Subject: RE: Supermercado Talpa #11

Importance: Normal Sensitivity: None

Good morning Elizabeth,

I have searched and right away saw that the account is under the incorrect Tax District 01 instead of 04, so our office will be doing an ACO to get that corrected on your end. Rebecca said we will send that over in February so if the customer can wait till then to receive that correction that would be great.

Our apologies for the inconvenience.

Thank you,

Claríssa Flores

Hall County Board of Assessors

Personal Property Admin Coordinator

Direct: 770-297-2668

Office: 770-531-6749

cflores@hallcounty.org

Hall County Government



From: Elizabeth Betancourt < EBetancourt@gainesvillega.gov>

Sent: Thursday, January 18, 2024 10:32 AM

To: Clarissa Flores (Tax Assessors) <cflores@hallcounty.org>

Subject: Supermercado Talpa #11

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Thank you in advance,

Elizabeth Betancourt

Property Tax Manager

Financial Services

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ORIGINAL VALUE TAX YEAR 2022

ACCOUNT

339119

BUILDING VALUE	LAND VALUE	ACRES					EXEMPTIONS
				FAIR MARKET			
				VALUE			
				1,286,556			
	ADJUSTED	NET	CUVA	EXEMPTIONS	TAXABLE	MILLAGE	NET TAX
ENTITY	FMV	ASSESSMENT	EXEMPT		VALUE	RATE	
Gross county M&O	1,286,556	514,622			514,622	0.007072	3,639.41
School	1,286,556	514,622			514,622	0.01599	8,228.81
School Bond	1,286,556	514,622			514,622	0.001	514.62
GROSS FIRE	1,286,556	514,622			514,622	0.004109	2,114.58
EMS	1,286,556	514,622			514,622	0.000571	293.85
Development	1,286,556	514,622			514,622	0.001005	517.20
Parks & Leisure	1,286,556	514,622			514,622	0.000364	187.32
Ins Prem Credit	1,286,556	514,622			514,622	-0.001459	-750.83
Sales Tax Credit	1,286,556	514,622			514,622	-0.002931	-1,508.36
Late Filing	1,286,556						1,323.66
	-		-		-	0.025721	14,560.26

ORIGINAL VALUE TAX YEAR 2023

BUILDING VALUE	LAND VALUE	ACRES		FAIR MARKET			EXEMPTIONS
				VALUE			
				1,247,121			
	ADJUSTED	NET	CUVA	EXEMPTIONS	TAXABLE	MILLAGE	NET TAX
ENTITY	FMV	ASSESSMENT	EXEMPT		VALUE	RATE	
Gross county M&O	1,247,121	498,848			498,848	0.006009	2,997.58
School	1,247,121	498,848			498,848	0.01564	7,801.99
School Bond	1,247,121	498,848			498,848	0.001	498.85
GROSS FIRE	1,247,121	498,848			498,848	0.003887	1,939.02
EMS	1,247,121	498,848			498,848	0.000571	284.84
Development	1,247,121	498,848			498,848	0.001005	501.34
Parks & Leisure	1,247,121	498,848			498,848	0.000364	181.58
Ins Prem Credit	1,247,121	498,848			498,848	-0.001237	-617.08
Sales Tax Credit	1,247,121	498,848			498,848	-0.002569	-1,281.54
						0.024670	12,306.59

	2022	2023	TOTAL
NET PAID	14,560.26	12,306.59	26,866.85
CORRECTED NET DUE	3,748.56	2,000.88	5,749.44
REFUND REQUESTED	10,811.70	10,305.71	21,117.41

Business was coded incorrectly for districts. Was entered as county when it should have been for City of Gainesville.

Business will get a bill for both years from the City of Gainesville.

Fields where erro was made

CORRECTED VALUE TAX YEAR 2022

BUILDING VALUE	LAND VALUE	ACRES		FAIR MARKET			EXEMPTIONS
				VALUE			
				1,286,556			EXEMPTIONS
	ADJUSTED	NET	CUVA	EXEMPTIONS	TAXABLE	MILLAGE	NET TAX
ENTITY	FMV	ASSESSMENT	EXEMPT		VALUE	RATE	
Gross county M&O	1,286,556	514,622	0	0	514,622	0.007072	3,639.41
School	1,286,556	514,622	0	0	514,622	0	0.00
School Bond	1,286,556	514,622	0	0	514,622	0	0.00
GROSS FIRE	1,286,556	514,622	0	0	514,622	0	0.00
EMS	1,286,556	514,622	0	0	514,622	0.000571	293.85
Development	1,286,556	514,622	0	0	514,622	0	0.00
Parks & Leisure	1,286,556	514,622	0	0	514,622	0	0.00
Ins Prem Credit	1,286,556	514,622	0	0	514,622	0	0.00
Sales Tax Credit	1,286,556	514,622	0	0	514,622	-0.002931	-1,508.36
Late Filing							1,323.66
						0.004712	3,748.56

CORRECTED VALUE TAX YEAR 2023

BUILDING VALUE	LAND VALUE	ACRES		FAIR MARKET			EXEMPTIONS
				VALUE			
				1,247,121			EXEMPTIONS
	ADJUSTED	NET	CUVA	EXEMPTIONS	TAXABLE	MILLAGE	NET TAX
ENTITY	FMV	ASSESSMENT	EXEMPT		VALUE	RATE	
Gross county M&O	1,247,121	498,848			498,848	0.006009	2,997.58
School	1,247,121	498,848			498,848	0	0.00
School Bond	1,247,121	498,848			498,848	0	0.00
GROSS FIRE	1,247,121	498,848			498,848	0	0.00
EMS	1,247,121	498,848			498,848	0.000571	284.84
Development	1,247,121	498,848			498,848	0	0.00
Parks & Leisure	1,247,121	498,848			498,848	0	0.00
Ins Prem Credit	1,247,121	498,848			498,848	0	0.00
Sales Tax Credit	1,247,121	498,848			498,848	-0.002569	-1,281.54
					·	0.004011	2,000.88

ORIGINAL VALUE TAX YEAR 2022

ACCOUNT

339119

BUILDING VALUE	LAND VALUE	ACRES		FAIR MARKET			EXEMPTIONS
				VALUE			
				1,286,556			
	ADJUSTED	NET	CUVA	EXEMPTIONS	TAXABLE	MILLAGE	NET TAX
ENTITY	FMV	ASSESSMENT	EXEMPT		VALUE	RATE	
Gross county M&O	1,286,556	514,622			514,622	0.007072	3,639.41
School	1,286,556	514,622			514,622	0.01599	8,228.81
School Bond	1,286,556	514,622			514,622	0.001	514.62
GROSS FIRE	1,286,556	514,622			514,622	0.004109	2,114.58
EMS	1,286,556	514,622			514,622	0.000571	293.85
Development	1,286,556	514,622			514,622	0.001005	517.20
Parks & Leisure	1,286,556	514,622			514,622	0.000364	187.32
Ins Prem Credit	1,286,556	514,622			514,622	-0.001459	-750.83
Sales Tax Credit	1,286,556	514,622			514,622	-0.002931	-1,508.36
Late Filing	1,286,556	128,656			51,462		1,323.66
						0.025721	14,560.26

ORIGINAL VALUE TAX YEAR 2023

BUILDING VALUE	LAND VALUE	ACRES		FAIR MARKET VALUE			EXEMPTIONS
				1,247,121			
	ADJUSTED	NET	CUVA	EXEMPTIONS	TAXABLE	MILLAGE	NET TAX
ENTITY	FMV	ASSESSMENT	EXEMPT		VALUE	RATE	
Gross county M&O	1,247,121	498,848			498,848	0.006009	2,997.58
School	1,247,121	498,848			498,848	0.01564	7,801.99
School Bond	1,247,121	498,848			498,848	0.001	498.85
GROSS FIRE	1,247,121	498,848			498,848	0.003887	1,939.02
EMS	1,247,121	498,848			498,848	0.000571	284.84
Development	1,247,121	498,848			498,848	0.001005	501.34
Parks & Leisure	1,247,121	498,848			498,848	0.000364	181.58
Ins Prem Credit	1,247,121	498,848			498,848	-0.001237	-617.08
Sales Tax Credit	1,247,121	498,848			498,848	-0.002569	-1,281.54
					<u> </u>	0.024670	12.306.59

	2022	2023	TOTAL
NET PAID	14,560.26	12,306.59	26,866.85
CORRECTED NET DUE	2,667.39	2,000.88	4,668.27
REFUND REQUESTED	11,892.87	10,305.71	22,198.58

21,117.41 original calc 1,081.17 Difference

Business was coded incorrectly for districts. Was entered as county when it should have been for City of Gainesville.

Business will get a bill for both years from the City of Gainesville.

Fields where erro was made

CORRECTED VALUE TAX YEAR 2022

BUILDING VALUE	LAND VALUE	ACRES		FAIR MARKET			EXEMPTIONS
				VALUE			
				1,286,556			EXEMPTIONS
	ADJUSTED	NET	CUVA	EXEMPTIONS	TAXABLE	MILLAGE	NET TAX
ENTITY	FMV	ASSESSMENT	EXEMPT		VALUE	RATE	
Gross county M&O	1,286,556	514,622	0	0	514,622	0.007072	3,639.41
School	1,286,556	514,622	0	0	514,622	0	0.00
School Bond	1,286,556	514,622	0	0	514,622	0	0.00
GROSS FIRE	1,286,556	514,622	0	0	514,622	0	0.00
EMS	1,286,556	514,622	0	0	514,622	0.000571	293.85
Development	1,286,556	514,622	0	0	514,622	0	0.00
Parks & Leisure	1,286,556	514,622	0	0	514,622	0	0.00
Ins Prem Credit	1,286,556	514,622	0	0	514,622	0	0.00
Sales Tax Credit	1,286,556	514,622	0	0	514,622	-0.002931	-1,508.36
Late Filing	1,286,556	128,656			51,462		242.49
		_				0.004712	2,667.39

CORRECTED VALUE TAX YEAR 2023

BUILDING VALUE	LAND VALUE	ACRES		FAIR MARKET VALUE			EXEMPTIONS
				1,247,121			EXEMPTIONS
	ADJUSTED	NET	CUVA	EXEMPTIONS	TAXABLE	MILLAGE	NET TAX
ENTITY	FMV	ASSESSMENT	EXEMPT		VALUE	RATE	
Gross county M&O	1,247,121	498,848			498,848	0.006009	2,997.58
School	1,247,121	498,848			498,848	0	0.00
School Bond	1,247,121	498,848			498,848	0	0.00
GROSS FIRE	1,247,121	498,848			498,848	0	0.00
EMS	1,247,121	498,848			498,848	0.000571	284.84
Development	1,247,121	498,848			498,848	0	0.00
Parks & Leisure	1,247,121	498,848			498,848	0	0.00
Ins Prem Credit	1,247,121	498,848			498,848	0	0.00
Sales Tax Credit	1,247,121	498,848			498,848	-0.002569	-1,281.54
		<u>I</u>				0.004011	2,000.88