



# Hall County Government

FINANCIAL SERVICES

## CONTRACT EXECUTION SIGNATURE REQUEST

POST OFFICE DRAWER 1435  
GAINESVILLE, GA 30503

Date: August 29, 2024

To: Richard Higgins, Chairman, BOC

From: Andy Penick

t: 770.535.8270 | f: 770.531.6711

Your signature is requested to execute the attached Contract.

DIRECTOR  
**Taylor Samples**

Bid/Contract No: Exempt

Contract Name: ROK Technologies GIS Managed Service Level Agreement

Department(s) Requesting: Planning & Zoning  
Award Recipient Name: ROK Technologies, LLC.  
Contract Description: GIS Managed Services  
Prior Year's Spend: \$117,392.00

- Annual Contract       New       Renewal
- Price Decrease Requested      Percentage Decrease: 12%
- Project/Service Contract      Estimated Amount: \$100,308.00
- Product Contract      Awarded Amount: \$0.00

**Comments:**

The contract with ROK Technologies was initially approved in October 2023. The cloud hosting and management allows for staff to maintain up to date databases and offering of GIS services.

Previously, GIS Data has been hosted on internal servers that limited the communication and functionality in order to avoid security concerns related to the connection we would encounter with a locally hosted GIS environment. This limited being able to have fieldworkers edit directly against our data. Moving to a cloud hosted GIS environment, we are able to rely on ROK Technologies to effectively manage and mitigate having data being accessible and editable by fieldworkers.

Having our GIS Data and services being locally hosted also slowed down our GIS services; being cloud hosted, we're able to have faster GIS services with better reliability.

Revised August, 2024