



Hall County Government
FINANCIAL SERVICES
PURCHASING DIVISION

Amendment #001

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FINANCIAL SERVICES DIRECTOR
Taylor Samples, CPA

ASSISTANT FINANCE DIRECTOR
Elizabeth White

PURCHASING MANAGER
Andy Penick

The Amendment #001 is entered into by Hall County, Georgia, located at 2875 Browns Bridge Road, Gainesville, GA 30504 (herein "AGENCY") and CSG Forte Payments, Inc., (herein "FORTE"). AGENCY and FORTE are known individually as a "Party" and collectively as the "Parties", and,

WHEREAS the Payment Processing Agreement (Limited Acceptance) (CSG Document Number 40233) for payment processing and related services is currently in effect, and

WHEREAS the Parties mutually desire to modify the current Agreement as follows:

1. **Modify Article 12.** Pricing and Payment Schedule 1 Pricing Fee Schedule (Hall County, Georgia),

From: No. 1. Service (Convenience) Fee Pricing Option ("Service Fee Model") where the processing fee is charged to the Constituent in the form of a non-refundable service fee

To: No. 2. Absorbed Pricing Option ("Absorbed Fee Model") which will be billed to the County monthly in arrears, beginning July 1, 2025, and

2. Delete Schedule 1, "Pricing Fee Schedule" and replace with Amended Pricing Fee Schedule, attached hereto as Attachment 1, and incorporated herein by reference.

3. Update Article 21. NOTICE, Notices to AGENCY

As Reads:

Hall County
Jock Connell
County Administrator

To Read:

Hall County, Georgia
Taylor F. Samples, CPA, MBA
Director of Financial Services
Hall County Government
tsamples@hallcounty.org
770-531-3900 – Phone

IN WITNESS WHEREOF, said Parties have hereunto affixed their signatures and seals on the day, month, and year below. Bidder must print their company's full legal company name as it appears on their W-9 form below:

CSG Forte Payments, Inc

HALL COUNTY, GEORGIA

By: Saurabh Joshi (Jul 7, 2025 13:01 EDT)

By: _____

Print Name: Saurabh Joshi

David Gibbs, Chairman
Hall County Board of Commissioners

Title: President

Date: 07/07/2025

CSG Legal Reviewed, GS, 07-04-25 CSG#57679

Sworn to and subscribed before me this

Attestation: _____

_____ Day of _____, 2025.

Board of Commissioners' Clerk

Notary Public: _____

Notary commission expires: _____

[Locus Sigilli – Seal or Stamp]

APPROVED AS TO FORM



Nathaniel R. Anderson,
Senior Assistant County Attorney

Attachment 1
AMENDED PRICING FEE SCHEDULE
(Hall County, Georgia)

1. Service (Convenience) Fee Pricing Option:

- a) **MasterCard, Visa, Discover and American Express cards**
2.85% of the payment amount with a minimum fee of \$2.00 based upon volume.
- b) **Visa Debit Card (Tax Program only)**
\$3.95 per Transaction
- c) **Electronic check – online WEB payments**
(Includes Forte Verification for known accounts)

eCheck Transaction Tiers	Fees	Frequency
\$0.00 to \$50,000.00	\$2.00 w/Verification	Per Transaction
\$50,000.01 to \$75,000.00	\$3.00 w/Verification	Per Transaction
\$75,000.01 to \$100,000.00	\$6.00 w/Verification	Per Transaction
\$100,000.01 to \$150,000.00	\$10.00 w/Verification	Per Transaction
\$150,000.01 + \$250,000.00	\$15.00 w/Verification	Per Transaction

2. Absorbed Pricing Option:

Emerging Market and Public-Sector Rate Structure

Processing Costs:	Fees	Frequency
Option 1. Visa, MasterCard, Discover	2.85%	Per Transaction
Option 2. Visa, MasterCard, Discover, American Express	*Pass Thru pricing + \$0.20+ .40bpts*	Per transaction
American Express	*Pass Thru pricing + \$0.20	Per Transaction
Forte Protect (End-2-End Encryption)	\$0.10	Per transaction
Forte Protect (Key Injection Fee)	\$2.25	One time Per Device
Account Updater (Optional)	\$0.35	Per Transaction
Account Updater (Optional)	\$25.00	Per Month
Credit Card Chargeback Fee	\$25.00	Per Chargeback
Batch Fee	\$0.00	No Charge - Waived
ACH Fee-debits/credits	\$1.00 with Forte Verify	Per Transaction
ACH Return Fee	\$2.00	Per Return
Monthly Fee	\$5.00	Each Month per Merchant Account
Manual Billing (single bill for multiple merchant accounts)	\$50.00	Monthly

*Pass Thru pricing includes the direct interchange dues, assessments and all other fees that are charged directly from the associations. Forte Payment Systems believes in transparent pricing, meaning that we utilize a *Pass-Thru Plus* pricing model. Interchange pass thru pricing is a form of credit card processing that allows the actual cost of the processing (*interchange fees & assessments) to be passed directly through to your office. The advantage of this pricing strategy is that it is transparent and, in most instances, provides the lowest processing costs.

Forte's fees include: Total volume processed multiplied by bpts
 Total # of transactions processed by per item fee

3. Gateway Only Pricing Option:

Fee Description	Fee	Frequency
Forte Gateway Fee	\$0.15	Per Transaction
Monthly Gateway Fee	\$19.95	Per Merchant ID

4. Equipment Pricing:

Standard Product	Description	Fees and Cost of Equipment
VeriFone V400c Terminal (Standalone)		\$399.00 per terminal plus shipping
VeriFone V400c Terminal (Hybrid with cables)		\$450.00 per terminal plus shipping
MagTek eDynamo		\$155.00 per device plus shipping
MagTek eDynamo and Counter-Top Docking Station Bundle (recommended)		\$190.00 per device with docking station plus shipping