AMENDMENT No. 1 to the CONTRACT #46-009 for INMATE TELEPHONE SYSTEM AND SERVICES - JAIL

This Amendment No. 1 to the Contract #46-009 for Inmate Telephone System and Services - Jail, having an original Effective Date of June 26, 2025 (the "<u>Agreement</u>"), is made by and between **Inmate Calling Solutions**, **LLC**, **d/b/a ICSolutions** ("<u>ICS</u>") and **Hall County**, **Georgia** (the "<u>County</u>").

Whereas, the parties wish to amend the Agreement as follows:

- **1.** Capitalized terms not expressly defined herein shall have the meaning ascribed thereto under the Agreement.
- 2. The service rates applicable under the Agreement are hereby amended to be as follows:

Prepaid, Debit, & Collect (Direct Bill) Calling Rates		
<u>Call Type</u>	<u>Per Minute</u> <u>Charge</u>	
All Domestic Intrastate & Interstate	\$0.15	
International (Debit only)	* Cost + \$0.15	

<u>NOTES</u>: Domestic interstate rates apply for calls to U.S. territories including American Samoa, Guam, Northern Mariana Islands, Puerto Rico and U.S. Virgin Islands. All non-U.S. destinations are rated as international.

Call rates shown do not include local, county, state and federal taxes and regulatory fees.

Keep Families Connected ProgramTM: Two (2) free calls, two (2) free messages and one (1) free Remote Video Visitation session per week per inmate.

Other Service Fees:

Remote Video Visitation (per minute)	\$0.25
Streaming Tablet Content (per minute)	\$0.05
Email/Text/Photo Messaging (per message)	\$0.25

3. ICS shall pay to County a Commission of 60% of the gross call revenue for all calls originating from the Hall County Jail facility. Additionally, ICS shall pay to County 25% of any service fees collected with respect to Remote Video Visitation, Streaming Tablet Content and Email/Text/Photo Messaging services.

^{* &}quot;Cost" means ICS' underlying carrier cost based on an average rate per minute per destination calculated quarterly pursuant to 47 CFR § 64.6010 (e).

- 4. In the event that the FCC's regulations under 47 C.F.R. § 64, or any applicable State regulations, in effect as of the execution of this Amendment, are subsequently overturned or materially altered, the parties agree to enter into good faith negotiations to amend the Agreement in a manner that provides sufficient consideration for ongoing services, as well as complies with any such regulatory change.
- **5.** Except as amended herein, the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment by their duly authorized representatives:

Inmate Calling Solutions, LLC	Hall County, Georgia,	
Micha Kenneel		
(Signature)	(Signature)	
Mike Kennedy		
(Printed Name)	(Printed Name)	
Vice President Sales & Marketing		
(Title)	(Title)	
9/5/2025	<u> </u>	
(Date)	(Date)	