

From: [Katie Mincey \(Court Administration\)](#)
To: [Harley Martin \(Court Administration\)](#)
Subject: FW: 2025 Hall County Courtroom AV Upgrades
Date: Friday, October 10, 2025 3:38:00 PM
Attachments: [image766032.png](#)
[image482084.png](#)

From: Mark Shively <mshively@buskercom.com>
Sent: Friday, September 26, 2025 1:24 PM
To: Kenny Shoemaker (Court IS) <charles.shoemaker@nejcga.gov>; Bruce Hannaford <bhannaford@buskercom.com>
Cc: Katie Mincey (Court Administration) <katie.mincey@nejcga.gov>
Subject: Re: 2025 Hall County Courtroom AV Upgrades

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Hi Kenny,

Bruce and I have reviewed and discussed this project. And unfortunately, we will not be able to work with you on this project due to the variety of systems you currently have installed that we don't support ourselves. And due to our work load we would not be able to perform to our high BCI standards.

Thank you for the opportunity. We are looking forward to working with you on future projects. Have a great weekend.

Best Regards,



Mark Shively
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From: Kenny Shoemaker (Court IS) <charles.shoemaker@nejcga.gov>
Sent: Friday, September 19, 2025 3:35 PM
To: Mark Shively <mshively@buskercom.com>; Bruce Hannaford <bhannaford@buskercom.com>
Cc: Katie Mincey (Court Administration) <katie.mincey@nejcga.gov>
Subject: 2025 Hall County Courtroom AV Upgrades

Good afternoon, Mark and Bruce, Thank you for coming out this morning and getting a vision for what we'd like our courtrooms to look like with existing ARPA funds.

Please see the attached pdf document which goes into a little more detail based on the specifications provided by S&L. There are a few minor things on there we did not discuss: changing the 24" displays to a smaller display (ie, Courtroom 103 where we started, Judge's Monitor Upgrades), a new touch panel in Courtroom 101 (like the one in Courtroom 402 where we ended, Repair Items), and a new Crestron NVX to replace a broken one in Courtroom 202 (like Courtroom 402, Repair Items).

Also, as you saw with the microphone issues in Courtroom 103 this morning, we were looking into a way for more control over Courtroom 103 to implement a queuing system. We were looking at the price to include similar courtroom controls for the Solicitor's Office when they are in control of the AV system, to turn on and off TVs with a display input. This is reference on the attached document as Queueing System Integration and I'm happy to discuss in more detail.

Lastly, we were looking into a Client Care package, a flat warranty/repair package rate to cover all new and existing equipment, 15 (8 State/Superior Crestron rooms, 7 Probate/Juvenile/Magistrate QSC Rooms) courtrooms in total.

Sorry I spaced on those last options earlier today. I'm happy to hop on a call to discuss and/or give more tour time if that would be better.

Thank you,
Kenny Shoemaker
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[Schedule a Meeting](#)