



Hall County Government

FINANCIAL SERVICES
PURCHASING DIVISION

CONTRACT EXECUTION SIGNATURE REQUEST

Date: October 3, 2025

To: David Gibbs, Chairman, BOC

From: Julie Dorough, Buyer

Your signature is requested to execute the attached Contract:

SOW Quote Number: U2025-04010214

Contract Name: RingCentral VOIP System

Department(s) Requesting Contract: MIS

Award Recipient Name: RingCentral, Inc.

Contract Description:

☐ Annual Contract ☒ New ☐ Renewal

FY 2025 Projected Spend: N/A

☐ Price Increase Requested Increase: N/A

☒ Product/Service Contract FY 26 Estimated Amount:\$239,512

☐ Product Contract Estimated Amount:

Comment:

RingCentral will provide the following for support and maintenance for the new VOIP system for Hall County phone service:

- Project Management
- RingEX Planning and Design
- RingEX User Interface Build
- Customer Telephone Porting
- Customer User Acceptance Testing
- Remote Delivery and Go Live Services
- Onsite Delivery and Go Live Services
- Site Visits and Project Phases
- Lage Site Visit Change
- RingCentral Training Services

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