



October 3, 2025

Daniel & Kevin,

Although as a RingCentral customer we do provide training and support to allow you to administer the users and configuration of your RingCentral Unified Communications solution, the core operating system and extensive carrier network is proprietary to the solution and strictly administered only by uniquely qualified RingCentral personnel (employees, contractors or subcontracted Professional Services staff) . Specifically, in the interest of security, RingCentral's Information Technology Security management program includes measures to protect RingCentral, RingCentral customers, and their data from the risk of loss or misuse. This helps ensure the continued operation of our services in support of our business and our clients' operations. Our written Information Security program includes documented policies that align with established industry standards and are reviewed and updated to reflect industry changes and our ongoing cybersecurity risk posture. We manage our services for our unified communications as a service (UCaaS) and contact center as a service (CCaaS) to the same standards as our internal environments and applications to ensure the confidentiality, integrity, and availability of our services and your data.

Sincerely,

Mike Deer

Senior Account Executive Public Sector

RingCentral

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