



AGENDA ITEM

Management Information Systems

REPORT TO: Work Session (10/20/25)

REPORT TO: Voting Meeting (10/23/25)

ITEM NO: 615/2025

SUBJECT: Approve the single source purchase for the configuration and installation of the Hall County Voice Over Internet Protocol (VOIP) System for Management Information Systems (MIS) to RingCentral, Inc. of Belmont, CA, in the amount of \$239,512.00.

Meetings:

Work Session Date: 10/20/25

Voting Meeting Date: 10/23/25

Executive Summary:

Presenter: DS
Recommendation: Approve.

Purpose of Request:

Approve the single source purchase for the configuration and installation of the Hall County Voice Over Internet Protocol (VOIP) System for Management Information Systems (MIS) to RingCentral, Inc. of Belmont, CA, in the amount of \$239,512.00.

History:

This will replace the current AT&T/Mitel systems.

Facts and Issues:

This agreement covers professional services for configuring the RingCentral system for Hall County and providing on-site support to MIS staff throughout the project to deliver, install, and configure employees' new phones.

This is a one-time cost and will be a single source purchase as RingCentral is the only vendor able to configure their VOIP system.

Options:

Funding Requested	\$ 239,512.00
Are funds within current budget?	Yes
Source of Funds	General Fund
Does the action involve a Resolution, Ordinance, Contract, Agreement, etc.?	Yes

Has it been reviewed by the County Attorney?

Yes

Is there a deadline for this item?

Approvals:

Buyer	Submit	Purchasing	Budget
JD	DS	AY	JM
Finance	Attorney	Administration	Clerk
TS	JL	CR	JR

Attachments:

Financial Supplement
Contract Signature Request
Agreement
Single Source Form
Letter from Vendor



**HALL COUNTY BOARD OF COMMISSIONERS
FINANCIAL SUPPLEMENT REPORT**

AGENDA ITEM 615/2025

Funds Requested: \$ 239,512.00

Request Budgeted: Yes

Proposed Source of Funding:

Budget Transfer Requested:

General Fund

No

Funding Source Items:

Fiscal Year	Fund	Division	Account	Amount
2026	100-GENERAL FUND	1535-MIS	521000- PROFESSIONAL SERVICES	\$239,512.00

Budget Transfer Items:

Additional Information/Comments:

Contact for Questions: DS

Phone: 770-531-6707