



CHANGE ORDER FORM

This Change Order Form ("Change Order"), amends the previous Order Forms placed under the agreement between RingCentral, Inc. ("RingCentral") and Hall County Government ("Customer" or "You") (together the "Parties"), for the purchase of the Services, licenses, and products listed herein. This Change Order is subject to and incorporates the terms and conditions of: (i) the separate written agreement, executed by the Parties governing the purchase of the Services described in this Order Form, or (ii) the RingCentral Online Terms of Service available at <https://www.ringcentral.com/legal/eulatos.html>, if there is no written agreement in place (hereinafter (i) and (ii) referred to as the "Agreement"). The Parties agree to amend the quantities, Services, products, pricing and terms specifically set forth below. All other terms and conditions not expressly contained herein shall remain unchanged and in full effect. Capitalized terms not defined herein shall have the same meanings as set forth in the applicable Agreement between the Parties. Unless agreed by both Parties in writing, any terms or conditions set forth in a Customer-issued purchase order or ordering document shall not apply.

Please note that RingCentral MVP is now RingEX. All references to "RingCentral MVP", whether in terms of service, advertising or product descriptions, mean "RingEX".

Customer

Hall County Government

PO Box 1435
Gainesville, GA 30503
United States

Kevin York
16783160016
kyork@hallcounty.org
Customer UID: 796114017

Service Provider

RingCentral, Inc.

20 Davis Drive
Belmont, CA 94002
United States

Any new Services ordered under this Change Order will begin on the Start Date set forth below and will run coterminously with the Initial Term and Renewal Term previously agreed between the Parties, unless modified. Billing for incremental services will commence on the Start Date and will be invoiced on the same billing cycles as any preexisting Services. Other fee adjustments may not be effective until your next monthly service cycle.

Service Commitment Period

Start Date for Items Added in this Change Order: Effective as of the last date of signature below.

Initial Term: 60 Months Starting on September 30, 2024

Renewal Term: 12 Months

Payment Schedule: Previous: Monthly, New: Monthly

RingEX Services

Recurring Services						
Summary of Service	Existing Qty	Additional Qty (+/-)	Total Qty	Rate	Change in Service	Subtotal
DigitalLine Unlimited Advanced	150	1,100	1,250	\$12.50	\$13,675.00	\$15,625.00
DigitalLine Unlimited Advanced				\$8.50		
Compliance and Administrative Cost Recovery Fee				\$3.00		
e911 Service Fee				\$1.00		
Poly Edge E550 with 1 E Expansion Module - DaaS	0	10	10	\$6.00	\$60.00	\$60.00
Poly Edge E550 IP Phone - DaaS	0	50	50	\$4.00	\$200.00	\$200.00
Poly Edge E350 IP Phone - DaaS	0	300	300	\$2.00	\$600.00	\$600.00
Poly Edge E220 IP Phone - DaaS	150	475	625	\$1.00	\$475.00	\$625.00
Poly EncorePro 715 DaaS	0	10	10	\$3.50	\$35.00	\$35.00
Additional Local Number	31	0	31	\$0.10	\$0.00	\$3.10
Monthly Recurring Services*						\$17,148.10

Please note that if you downgrade or upgrade your entire RingEX plan (i.e, from Standard to Premium, or Advanced to Core), your previous plan will not show on this change order, only your new plan will be shown.

Total Initial Amount	\$17,148.10
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*Amounts are exclusive of applicable Taxes, Fees, and Shipping Charges.

Cost Center Billing

For customers with cost center billing, it is the Customer's responsibility to provide cost center allocation information to RingCentral at least 10 days prior to the issuance of the invoice. After the information is received, it will be reflected on future invoices, but will not be adjusted retroactively on past invoices. If purchasing additional services through the administrative portal, it is the Customer's responsibility to assign cost centers at the time of purchase; otherwise, those services will not be allocated by cost center on the next invoice. Please note that cost center allocation is not available for certain items, such as minute bundles and credit memos. For additional questions, please contact the RingCentral invoice billing team at billingsupport@ringcentral.com.

Free Services Amount

You will receive 90,270.00 US Dollars (the "**Free Service Amount**"), which will be applied against charges for the recurring Services set forth in this Order Form and any applicable taxes and fees associated with those Services invoiced by RingCentral. The Free Service Amount is non-transferable and non-refundable and will expire upon termination of this Order Form. You will be responsible for paying for any additional services and products ordered, and any applicable associated taxes and fees.

Add-on Services. Customer is responsible for reviewing additional terms and conditions that may apply to RingCentral add-on services (where available) and certain Advanced Support Services listed on this order form, and which are available at <https://www.ringcentral.com/legal/add-on-services.html>.

IN WITNESS WHEREOF, the Parties have executed this Change Order Form above through their duly authorized representatives.

Customer
Hall County Government

RingCentral
RingCentral, Inc.

By: _____
Name: _____
Title: _____
Date: _____

DocuSigned by:
Michael Fiocca
By: _____
DED1147B10E24F7...
Name: Michael Fiocca
Title: Regional Vice President, Public Sector
Date: 10/27/2025

APPROVED AS TO FORM

Justin R. Lawhon,
Senior Assistant County Attorney