



## AGENDA ITEM

### Consent Agenda

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**REPORT TO:** Work Session (10/10/22)

**REPORT TO:** Voting Meeting (10/13/22)

**ITEM NO:** 537/2022

**SUBJECT:** Approve the single source purchase of an AT&T Viper 7 911 Phone System Upgrade for Central Communications/911 to BellSouth Telecommunications, LLC d/b/a AT&T Georgia of Atlanta, GA, in the amount of \$432,000.00.

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### Meetings:

**Work Session Date:** 10/10/22

**Voting Meeting Date:** 10/13/22

### Executive Summary:

**Presenter:**

CR

**Recommendation:**

Approve and encumber FY23 CIP Funding for the purchase of AT&T Viper 7 911 Phone System Upgrade with All Hardware, Licensing, Installation, Support and 6 Laptops as a Sole Source to existing equipment for Central Communications 911 to AT&T of Atlanta, Georgia, in the amount of \$432,000.00

**Purpose of Request:**

This is an upgrade to existing equipment that is part of the 911 call handling system for Hall County Central Communications. In order for the system to function in a consistent, reliable, and functional 911 call handling system it is recommended to continue with AT&T., who provides the tech support for our 911 phone lines as well as maintaining the VIPER call handling equipment.

**History:**

AT&T is the reseller of the VIPER call handling equipment. Hall County Government purchased this system in 2015 and Hall County Central Communications staff has the training, knowledge, and experience operating the system. By upgrading the current VIPER equipment it allows Hall County 911 the interoperability with our back-up site located at Forsyth County 911.

**Facts and Issues:**

Intrado VIPER® 7 is an advanced 911 call management system

**Options:**

**Funding Requested**

\$ 432,000.00

**Are funds within current budget?**

Yes

**Source of Funds**

Capital Projects

**Does the action involve a Resolution, Ordinance, Contract, Agreement, etc.?**

Yes

**Has it been reviewed by the County Attorney?**

Yes

**Is there a deadline for this item?**

2022-09-26

**Approvals:**

<b>Buyer</b>	<b>submit</b>	<b>approve</b>	<b>Purchasing</b>
AP	CR	CR	AP
<b>Budget</b>	<b>Finance</b>	<b>Attorney</b>	<b>Administration</b>
EW	WG	WLI	LJ
<b>Clerk</b>			
AO			

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**Attachments:**

Financial Supplement

AT&T Special Service Arrangement Agreement

AT&T E911 UPGRADE PROPOSAL



**HALL COUNTY BOARD OF COMMISSIONERS  
FINANCIAL SUPPLEMENT REPORT**

**AGENDA ITEM 537/2022**

**Funds Requested:** \$ 432,000.00

**Request Budgeted:** Yes

**Proposed Source of Funding:**

**Budget Transfer Requested:**

Capital Projects

No

**Funding Source Items:**

Fiscal Year	Fund	Division	Account	Amount
2023	005 - CAPITAL PROJECTS	522 - ENHANCED 911 CAPITAL	6008 - COMPUTERS/SOFTWARE	\$432,000.00

**Budget Transfer Items:**

**Additional Information/Comments:**

**Contact for Questions:** CR

**Phone:** 770-519-2418