

COVID - 19 Consumer Safety

Scammers are taking advantage of fears surrounding the Coronavirus. Take precautions to keep yourself safe.

1 click smartly

Be mindful of Coronavirus scams that could appear as emails, social media posts, calls, texts or on websites. Be wary of emails from con artists pretending to be the Centers for Disease Control or other public health organizations. Don't open emails or download attachments from unknown sources.



2 ignore offers

Watch out for products that claim to cure coronavirus or guarantee coronavirus prevention. Ignore online offers for vaccinations and home test kits. Scammers are trying to get you to buy products that aren't proven to treat or prevent the Coronavirus (COVID-19) — online or in stores. At this time, there also are no FDA-authorized home test kits for the Coronavirus. Visit the FDA to learn more.



3 give wisely

Thoroughly research organizations that are claiming to raise money for a coronavirus vaccine or to help victims. Do your homework when it comes to donations, whether through charities or crowdfunding sites. Don't let anyone rush you into making a donation. If someone wants donations in cash, by gift card, or by wiring money, don't do it.



4 be patient

Don't respond to texts and emails about federal stimulus funds from the government. Anyone who tells you they can get you the money now is a scammer.



5 stay informed and report scams

Sign up for the Federal Trade Commission's **Consumer Alerts** to be notified of the latest scams that try to take your money and get your personal information – **[Click here to sign up.](#)**

Report Scams to the Attorney General's Consumer Protection Hotline at **1-888-432-9257**.

See alert from Gov. Andy Beshear and Attorney General Daniel Cameron **[here.](#)**



Visit www.BankOnLouisville.org

Click **[here](#)** for local COVID-19 response resources and information

