



FOR IMMEDIATE RELEASE

Media Contact: Renee Murphy
502.338.5377 (cell)
Mark Hebert
502.322.4565 (cell)

JCPS Urging Families to Update Contact Information

Up-to-date email and phone numbers ensure families receive important information

July 29, 2020 – Jefferson County Public Schools (JCPS) is urging families to verify that their contact information is up-to-date, and that they are registered to receive text messages from JCPS as the district prepares for the start of Non-Traditional Instruction (NTI).

Up-to-date email addresses and phone numbers will be important for families who need to request a Chromebook and/or hotspot for the upcoming school year. Communication from a student’s school and teachers also requires a valid email or phone number.

With job changes and work from home scenarios, existing email addresses may no longer be valid. For families currently receiving district and school emails and text messages, no action is needed at this time.

To ensure parents and guardians are receiving information from JCPS, they are encouraged to take the following steps:

To make sure you receive text messages, simply opt in to School Messenger by texting Y to 67587. You **MUST** opt in to this system to receive text messages. Even if JCPS has your correct phone number on file, you won’t receive text messages if you haven’t opted in to School Messenger.

To receive emails from the district and your child’s school, you must have your current email address in our JCPS system. Information can be updated in the [Parent Portal](#). If you do not have a Parent Portal login, you can set up an account [here](#).

If you have an existing account, go to Parent Portal and click “Log on to the Parent Portal.”

1. Choose Campus Parent
2. Enter log in credentials (user name and password)
 - a. Click More

- b. Click Family Information
- c. Click Update (correct your information then click 'Update' again)

Families who have previously “unsubscribed” to emails from JCPS, or reported the emails as spam, will not receive future emails.

JCPS' first day is scheduled for August 25th.

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