



# A TO Z GUIDE

WISCONSIN BREWING  
COMPANY PARK

# YOUR A TO Z GUIDE

## To Wisconsin Brewing Company Park

### ACCESSIBILITY

Handicapped seating and wheelchair accessibility are available in the Dugout section, Charpentier Agency Tabletops and the Baird Wealth Management Club level.



### ALCOHOL POLICY

The Lake Country DockHounds and Wisconsin Brewing Company Park strictly enforces the following alcohol serving policy:

- Everyone must be 21 years of age and present positive state-issued photo ID to purchase and consume alcoholic beverages.
- A maximum of two (2) alcoholic beverages will be sold per person, per transaction.
- The Lake Country DockHounds reserve the right to suspend service at any time at the sole discretion of the management and reserves the right to suspend service to any one individual at any time for any reason.

### ANIMALS

Certified seeing-eye dogs and/or assistance dogs are allowed into Wisconsin Brewing Company Park. All service animals must remain on a leash or in a harness at all times. No other animals are allowed within the ballpark, unless otherwise permitted by management. Dogs will be allowed on Monday game nights for our Bark & Brews promotion. All dogs are \$5 and permitted in Bret's Backyard.

### AUTOGRAPHS

After Sunday home games, DockHounds players and coaches will be on the field to sign autographs for 30 minutes following the game.

### BABY CHANGING STATIONS

Both Men's & Women's bathrooms will have a baby changing station.

### BACKYARD SEATING

The grass seating area (Bret's Backyard) is located along the left field line of the stadium. Blankets are welcome on the grass, but no chairs of any kind are allowed.

## **BAGS**

Bags may only be clear plastic, vinyl, or PVC, sized 12"x6"x12" or smaller. Small clutch purses are okay if sized 9"x 5"x 2" or smaller. One gallon plastic storage bags are ok. Families with diaper bags may carry them into the stadium if they are smaller than 11"x11"x15" in dimension. Diaper bags are subject to inspection before being admitted to the stadium.

## **BICYCLE PARKING**

Bicycle racks are located near the west parking lot.

## **BIRTHDAY PARTIES**

Please visit [Birthday Parties - Lake Country DockHounds](#)

## **BOX OFFICE**

DockHounds Box Office is located at Wisconsin Brewing Company Park 1011 Blue Ribbon Circle N. Oconomowoc, WI 53066

Box Office Game Day Hours: 4 hours prior to 1st pitch until the end of the 4th inning.

Box Office Non-Game Day Hours: Monday-Friday 10am-5pm, Saturday-Sunday: Closed

## **CHAIRS**

Chairs are not allowed in Wisconsin Brewing Company Park

## **CODE OF CONDUCT**

The Lake Country DockHounds are committed to providing fans with an enjoyable, safe atmosphere. Our staff will proactively intervene in order to support a family-oriented environment where all guests can enjoy the baseball experience free from the following behaviors:

- Foul or abusive language or gestures
- Intoxication or other signs of impairment
- Inappropriate attire
- Disruption of the game or an unauthorized individual on the playing field
- Smoking inside Wisconsin Brewing Company Park

If someone interferes with your enjoyment of a game, please contact a staff member for assistance.

## **COMMENTS, COMPLIMENTS, & FEEDBACK**

Guests with a comment, compliment or feedback are encouraged to email:

[info@lakecountry-live.com](mailto:info@lakecountry-live.com).



## **CONCESSIONS**

The concessions operations at Wisconsin Brewing Company Park are run by Ballpark Hospitality LLC. There are three concession stands located at the stadium. Buddy's Burgers & Custard is located on the 1st and 3rd base line and Cornerstone's Center Plate is the main concessions stand located behind home plate.

## **DIGITAL TICKETS**

All tickets will be electronically scanned to verify authenticity. Tickets which have been scanned upon entry cannot be reused by another Guest. Guests assume all risks for tickets purchased through sources other than the Ticket Office or officially licensed secondary market sources.

## **DIRECTIONS**

North: From Green Bay: take I-41 S/ US-41 S. Head toward WI-28 Mayville/Theresa. Merge onto WI-16/Oconomowoc. Turn left on WI-67. Turn right onto Blue Ribbon Dr and right-on Blue Ribbon Circle N.

South: From Chicago: Go north onto I-94 Westbound, keep straight to get onto I-41 N/ I-94 W/ US-41 N (entering Wisconsin). Keep straight onto I-43 S/ I-894 W/ I-41 N/ US-41 N. Take the ramp on the right for I-94 West and head toward Madison. Take exit 283 onto WI-67 and turn left. Turn right onto Blue Ribbon Dr and right-on Blue Ribbon Circle N.

West: From Milwaukee: take I-94 W towards Madison. Take exit 283 onto WI-67 and turn left. Turn right onto Blue Ribbon Dr and right-on Blue Ribbon Circle N.

East: From Madison: take I-94 Eastbound towards Milwaukee. Take exit 282 onto WI-67. Turn right onto Blue Ribbon Dr and right-on Blue Ribbon Circle N.

## **DONATION REQUESTS**

All donation requests should be made online: [Donation Requests - Lake Country DockHounds](#)  
Please fill out the form at least two weeks prior to the date of the event.

## **EMPLOYMENT OPPORTUNITIES**

Please check our website to stay up to date: [Employment - Lake Country DockHounds](#)

## **FAN INTERFERENCE**

Interference with a ball in play and trespassing onto the playing field are strictly prohibited by Lake Country DockHounds policy. Fans that violate this policy are subject to ejection and/or arrest and prosecution. Please note that these policies are designed for the safety of all our fans.



## **FAN ASSISTANCE BOOTH**

The Fan Assistance Table is located near the main entrance.

## **FAN MAIL**

Letters to DockHounds players should be addressed as follows:

Lake Country DockHounds Attn: (Player Name)

1011 Blue Ribbon Circle

Oconomowoc, WI 53066

## **FANS STORE**

A complete line of official DockHounds merchandise is available at the Fan Store located inside Wisconsin Brewing Company Park. All online orders will be subject to shipping and handling charges. The Fans Store is open during each home game, along with normal office hours, Monday-Friday.

## **FIREARMS & WEAPONS**

No firearms or weapons are allowed on the premises.

## **FIRST AID**

Please contact a staff member if you need assistance.

## **GAME TIMES (STANDARD)**

Monday-Friday: 6:35pm

Saturday: 6:05pm

Sunday: 1:35pm

Gates open one hour prior to all game times. Game times are subject to change.

## **GATE POLICY**

The Lake Country DockHounds prohibits food or beverage, bottles, cans or containers of any kind brought into Wisconsin Brewing Company Park. Infant formula and bottles are the only exception.

## **GROUP TICKETS**

Groups start at 10+ fans. [DockHounds Tickets - Lake Country DockHounds](#)

Dugout: perfect seats for catching the game or starting the wave! Option to add on a hotdog/soda voucher. \$13/person (groups 10-99). \$12/person (groups 100+)

Quad Dock: each dock includes 10 tickets with the option of 2 drinks per person (beer/soda/water). Bring out your buddies to enjoy pontoon seating. 5 docks available per game. \$20/person- tickets only. \$25/person- tickets & beverages

Stamas Dentistry Beach: all-you-can-eat picnic for 1.5 hours with hamburgers, hotdogs, chips, cookies and 2 drinks per person (soda/water). Located behind right field, so get ready to catch a home run ball! \$30/person

Baird Wealth Management Club: all-you-can-eat upscale menu with 2 drinks per person (beer/soda/water). Great for company outings with indoor/outdoor seating. \$50/person



## **HANDICAPPED SEATING/WHEELCHAIR ACCESS**

Handicapped and wheelchair seating are available in the Dugout sections and the Charpentier Agency Tabletops. Prices are the same as the sections they are located in. Group areas such as the Quad Docks, Stamas Dentistry Beach and Baird Wealth Management Club level are also accessible.

## **KIDS CLUB**

Louie's Kids Club- Presented by: University Lake School. Ages 3-12 \$30/kid. Includes five (5) dugout vouchers, kids club t-shirt, 10% off coupon to fans store, kids club newsletter, first in-line for kids run the bases.

## **KIDS ZONE**

West Allis Blue Kids Zone will be open at all Lake Country DockHounds home games. This is a fun, free area for kids to play.

## **LOST & FOUND**

Please report any found items to a staff member or bring them to Fan Assistance. To retrieve items lost at previous games, please call 262-468-7750. Items not retrieved within 30 days are donated to charitable organizations.

## **LOUIE**

The mascot of the Lake Country DockHounds, Louie entertains guests of all ages throughout the game. Louie can also be booked for appearances. For more information, including pricing and booking opportunities, please visit [Mascot Request Form - Lake Country DockHounds](#)

## **MILITARY APPRECIATION**

Military Appreciation night will take place on Tuesday May 24th, 2022. All retired and active military will receive a free ticket to the game.

At each home game we will have a Military Hero of the Game. You can nominate an active or retired military member here: [Military Salute - Lake Country DockHounds](#)

## **NATIONAL ANTHEM**

If you'd like to perform the National Anthem at a DockHounds home game, please reach out to Lauren at [lauren@lakecountry-live.com](mailto:lauren@lakecountry-live.com).

## **PARKING**

Parking is available in the lot east of the stadium. There is a \$5 parking fee per car and \$10 for bus parking. Parking lots will open 1 1/2 hours prior to 1st pitch. There is no specific motorcycle parking.



## PROHIBITED ITEMS

Prohibited items may differ depending on the specific event day restriction. Wisconsin Brewing Company Park is unable to store any prohibited items and guests will be asked to return such items to their vehicles. The following the items are always restricted from entering Wisconsin Brewing Company Park:

- Weapons of any type (firearm/ammo, knives of all sizes, bats, clubs, and scissors)
- No open or concealed weapons/firearms, except in your locked motor vehicle
- Explosives / fireworks
- Self-Defense Sprays (OC, Pepper Spray and Mace)
- Aerosol cans
- Brooms/broomsticks, selfie sticks, poles, and tripods
- Laser pointers
- iPads, tablets, and laptops
- Large banners or flags signs (over 11" x 17")
- Backpacks, oversized bags, suitcases, and hard-sided bags of any kind
- Food or drink of any kind (exception: medical, with previous approval by Lake Country DockHounds)
- Cans & glass containers
- Coolers or other hard sided containers
- Masks of any kind (without authorization of DockHounds)
- Noise makers (whistles, horns)
- Projectiles such as beach balls, frisbees, etc.
- Optical illusions (items such as pinwheels or multi-color umbrellas that can interfere with depth or distance perception)
- Fireworks
- Drones (unmanned aircraft systems) or model aircraft
- Illegal substances
- Beverages (in any type container i.e. glass or can)
- Professional cameras (cameras with a detachable lens or lens that extends further than 3 inches), audio & video recording equipment, tablets and selfie sticks are not allowed. Standard point-and-shoot "pocket" cameras may or may not be prohibited depending upon event restrictions.
- Large umbrellas over 12 inches in length; golf umbrellas; umbrellas with pointed tips; multicolored umbrellas
- Metal chains of any kind, including wallet chains

\*This list is not exhaustive. Items not appearing on this list may still be prohibited at the discretion of Wisconsin Brewing Company Park Security if the items pose a potential threat to the safety of our guests.



## **PROMOTIONS**

Distribution of promotional items is for fans in attendance only!

Fans will receive one promotional item per ticket!

## **RAIN POLICY**

Lake Country DockHounds games will not be postponed prior to the scheduled start time except in extreme circumstances.

All efforts will be made to play the game on the original date it is scheduled. Once the game has started American Association umpires will determine whether the game will be delayed or postponed. In the event five (5) innings of a game are not completed, except when the home team is in the lead at the end of 4 ½ innings, your ticket will be good for any future regular season home game.

If a game is postponed, your tickets may be exchanged for any remaining 2022 regular season home game for a ticket of equal or lesser value subject to availability. Tickets must be exchanged at the Box Office located at Wisconsin Brewing Company Park. There are no refunds on the purchase price of tickets. Note: if a game is called due to inclement weather or other circumstances after five (5) innings (4 ½ if the DockHounds are ahead) have been played, a game is considered "official", and tickets will not be valid for exchange.

Games are always on as scheduled. On the day of the game, games are rarely cancelled any more than two (2) hours before the scheduled start time. If a game is cancelled, it will be posted on our social media and website.

## **RE-ENTRY POLICY**

Individuals who leave Wisconsin Brewing Company Park during an event will not be admitted back for re-entry unless with the use of an unused/unscanned ticket. Exceptions to this policy may be made in certain, reasonable circumstances at the discretion of Lake Country DockHounds Management or a Gate Supervisor.

## **RENTALS**

Baird Wealth Management Club Level: Great space for your next meeting or a wedding. Room accommodates groups of 10 to 360 guests. Email [info@lakecountry-live.com](mailto:info@lakecountry-live.com) for availability.

Field Rentals: Come play your game on the field! Rent it by the hour or by the day. Batting Cages are also available. Please email [info@lakecountry-live.com](mailto:info@lakecountry-live.com) for availability.



## **SEASON TICKETS**

### DockHounds Tickets - Lake Country DockHounds

5-game packs (A & B): 5 Friday/Saturday game dates to the hottest event in Lake Country plus more of the top-tier entertainment games. Packages start at \$65 per seat.

10-game packs (A & B): 10 Friday/Saturday with a couple weekday games. Packages start at \$120 per seat

Half Season: save a spot at half (25) of our most spectacular and fun-packed home games. Packages start at \$275 per seat.

Full Season: top fans can guarantee their DockHounds seat for all 50 home games. Packages start at \$550 per seat.



## **SCOREBOARD & MESSAGES**

The DockHounds do take requests for feature messages such as a birthdays, groups, or anniversaries during a game. These messages will appear in between the 3rd & 4th inning and must be requested one business day prior to the game. To display these messages, we ask for a \$5.00 donation to the Lake Country DockHounds Foundation. Scoreboard requests may be submitted to [info@lakecountry-live.com](mailto:info@lakecountry-live.com) or 262-468-7750.

## **SILVER SLUGGERS**

\$30 for ages 55+. Ticket to 5 select home games, 5 hotdog/soda vouchers, and baseball bingo.

## **SMOKING POLICY**

Smoking is not permitted inside the gates at Wisconsin Brewing Company Park. Smoking is permitted outside the main gates, near the parking lot.

## **SOCIAL MEDIA**

Facebook: @DockHounds

Instagram: @dockhoundsbaseball

Twitter: @DockHounds

LinkedIn: @lakecountrydockhounds

## **STROLLERS**

Strollers are permitted, but only strollers that can be folded and placed under a stadium seat are permitted. The Lake Country DockHounds are not responsible for lost, stolen or damaged strollers.

## **TAILGATING**

Tailgating is not permitted in parking lots at Wisconsin Brewing Company Park.

## **TICKET POLICY**

Children 2 and under do not require a ticket

- Bret's Backyard: \$8
- Dugout: \$14
- Charpentier Agency Tabletops: \$80 (4 chair tables right behind home plate or the 3rd base dugout. Includes 1 table, 4 chairs (tickets) per game.
- Charpentier Agency Tabletops + food/beverage: \$150 (4 chair tables right behind home plate or the 3rd base dugout. Includes 1 table, 4 chairs (tickets), 4 entrees, 4 snacks & 8 beverages per game.
- Baird Wealth Management Club: \$50 (includes upscale buffet with 2 drinks per person)
- Quad Dock: minimum 10 tickets-maximum 20 tickets. Ticket only: \$20/ticket. Ticket with 2 drinks per person: \$25/ticket.
- Stamas Dentistry Beach: \$30/ticket includes picnic buffet (hamburgers, hotdogs, chips, cookies and 2 drinks per person) minimum 10 tickets-maximum 60 tickets.

Every person needs a ticket to enter Wisconsin Brewing Company Park.

DockHounds accept cash, check, Visa, Mastercard, Discover, and American Express.

Tickets can be purchased online. All ticket sales are final. There are no refunds or exchanges.

For a small fee we will provide printed tickets to the original purchasing buyer on file.



**THANK YOU FOR HAVING A HOWLING GOOD TIME CHEERING ON YOUR**

